

**A RESOLUTION ADOPTING DIGITAL ACCESSIBILITY COMPLIANCE MEASURES  
TO MEET THE REQUIREMENTS OF TITLE II OF THE AMERICANS WITH  
DISABILITIES ACT (ADA)**

**WHEREAS**, Title II of the Americans with Disabilities Act of 1990 (42 U.S.C. §§ 12131–12165) prohibits discrimination on the basis of disability by public entities, including county governments; and

**WHEREAS**, the United States Department of Justice (DOJ) issued a final rule on April 8, 2024, establishing specific technical standards for web and mobile application accessibility for state and local governments, requiring conformance with the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA; and

**WHEREAS**, DeKalb County recognizes the importance of ensuring that all residents, regardless of disability, can access its digital services, online resources, and electronic communications in a manner that is equitable, effective, and timely; and

**WHEREAS**, DeKalb County falls under the DOJ’s compliance deadline for public entities serving populations greater than 50,000, requiring full implementation no later than April 24, 2026; and

**WHEREAS**, adopting a countywide policy, roadmap, and governance structure for ADA Title II digital compliance will promote transparency, accountability, and consistency across all departments, and will reduce the risk of litigation and federal enforcement actions; and

**WHEREAS**, the Board of Commissioners seeks to formally commit to achieving and maintaining WCAG 2.1 AA compliance across all county-operated websites, web applications, mobile applications, and digital documents; and

**WHEREAS**, the County further seeks to implement procedures to ensure that all new and procured digital tools and content are accessible from inception.

**NOW, THEREFORE, BE IT RESOLVED**  
**by the Board of Commissioners of DeKalb County, Georgia, as follows:**

1. Commitment to Accessibility  
DeKalb County hereby commits to meeting or exceeding the technical

requirements of WCAG 2.1 Level AA for all county-operated digital content, websites, mobile applications, and electronic documents by April 24, 2026.

2. Create an Office of Disability to steward this project, conduct manual audits on an ongoing basis, and inform the Board of Commissioners and Administration on best practices, innovations, policy recommendations, etc.

3. Scope

This resolution applies to all digital content and services created, managed, or procured by DeKalb County, including but not limited to:

- Websites and subdomains;
- Web applications and portals;
- Mobile applications;
- Public-facing documents and PDFs;
- Online forms, multimedia content, and third-party hosted services under county control.

4. Implementation Plan

The Executive Assistance/COO, in coordination with the ADA Coordinator, the Chief Innovation and Information Officer, and departmental leadership, shall within 120 days develop and present to the Board:

- A digital accessibility audit of all existing public-facing digital assets;
- A phased remediation schedule prioritizing high-impact and high-use services;
- A procurement accessibility policy requiring all technology vendors to demonstrate conformance via a Voluntary Product Accessibility Template (VPAT) or equivalent;
- Training programs for staff responsible for creating and maintaining digital content.

5. Accessibility Governance and Monitoring

The ADA Coordinator shall be responsible for:

- Coordinating implementation across departments;
- Publishing and updating a public accessibility statement on the County's website;
- Establishing a public complaint and feedback process;
- Providing annual progress reports to the Board on compliance status and improvements.

6. Funding

The Board directs the inclusion of necessary funding in the FY 2026 and FY 2027 budgets to support technology upgrades, staff training, vendor services, and accessibility monitoring tools.

7. Effective Date

This Resolution shall become effective immediately upon adoption, with implementation activities commencing no later than May 15, 2025.

8. Severability

If any provision of this Resolution is found invalid or unenforceable, the remaining provisions shall remain in full force and effect.

Resolved this \_\_\_\_\_ day of \_\_\_\_\_ 2025.

**ADOPTED** by the DeKalb County Board of Commissioners, this \_\_\_\_ day of \_\_\_\_\_ 2025

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**Michelle Long Spears**  
Presiding Officer  
Board of Commissioners  
DeKalb County, Georgia

**APPROVED** by the Chief Executive Officer, this \_\_\_\_ day of \_\_\_\_\_ 2025

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**Lorraine Cochran-Johnson**  
Chief Executive Officer  
DeKalb County, Georgia

ATTEST:

APPROVED AS TO FORM:

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Barbara Sanders  
County Clerk  
Board of Commissioners and  
Chief Executive Officer

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William Linkous  
County Attorney  
DeKalb County, Georgia