




DeKalb County Fire Rescue and Police Services Departments
1950 & 1960 West Exchange Place Tucker, GA 30084

Date: February 7, 2024
To: Delois Robinson, Procurement Manager
From: Chief Mirtha Ramos 
Chief Darnell Fullum
Subject: Sole Source Contract Request – Priority Dispatch

ProQA and Q Plus call taking (protocol) software, is the sole source product currently installed and utilized for Fire and Police Services. When a call comes thru E91, the protocols establish the response based on if it is a Fire/EMS or Police call. These specific software programs were purchased in FY20 and FY23.

We wish to establish a multiyear contract (a period of 5 years) at a total cost of \$1,166,700.00 to be paid annual as defined in the attached quote number Q-72021 dated 02/01/24. Fire Rescue and Police Services will pay their portions annual as outlined. This will cover all needed cost as well as any recertification and training costs, reducing billing to once annually per department.

The funding sources over the life of the contract will be:


Fire Fund (270) - \$488,500.00 (\$97,700 annually)

Police Fund (274) - \$678,200.00 (\$135,640 annually)

Should you require any additional information please feel free to contact Janet Anderson for assistance.

Attachments

JA

* Software as a service request 



QUOTE

110 Regent Street, Suite 500
 Salt Lake City, UT 84111
 USA
www.prioritydispatch.net
 Prepared By: Gessie Schechinger
 Phone: (800) 363-9127
 Direct: +1 8015203648
 Email: gessie.schechinger@prioritydispatch.net

Agency: DeKalb County 911
 Agency ID#: 4579
 Quote #: Q-72021
 Date: 2/1/2024
 Offer Valid Through: 5/23/2024
 Payment Terms: Net 30
 Currency: USD

Bill To:
 DeKalb County 911
 1960 W EXCHANGE PL 5th Floor
 Tucker, Georgia 30084-5329
 United States

Ship To:
 DeKalb County 911
 1960 W. Exchange Place
 Tucker, Georgia 30084-5329
 United States

Product	Discipline	Qty	Amount
The One Plan Maintenance Package (22 Licenses) System License Renewal, Services & Support Plan Includes 12 months of: Certification Courses, Recertification Course, ED-Q Course Fees, Re-test Fees, Course Contingency Fees, 1 Navigator passes with hotel	Police	1	USD 38,800.00
Q Plus (Annual) - Expert case review and reporting for 438 cases per month for 1 year.	Police	1	USD 96,840.00
ProQA Police Service and Support Fees (22 Licenses) 05/01/24-04/30/25 TOTAL:			USD 135,640.00

Product	Discipline	Qty	Amount
The One Plan Maintenance Package (29 Licenses) System License Renewal, Services & Support Plan Includes 12 months of: Certification Courses, Recertification Course, ED-Q Course Fees, Re-test Fees, Course Contingency Fees, 3 Navigator passes with hotel	Medical;Fire	1	USD 97,700.00
Fire Rescue ProQA Service and Support fees (29 licenses) 10/27/24-10/26/25 TOTAL:			USD 97,700.00

"To lead the creation of meaningful change in public safety and health."

Product	Discipline	Qty	Amount
The One Plan Maintenance Package (22 Licenses) System License Renewal, Services & Support Plan Includes 12 months of: Certification Courses, Recertification Course, ED-Q Course Fees, Re-test Fees, Course Contingency Fees, 1 Navigator passes with hotel	Police	1	USD 38,800.00
Q Plus (Annual) - Expert case review and reporting for 438 cases per month for 1 year.	Police	1	USD 96,840.00
ProQA Police Service and Support Fees (22 Licenses) 05/01/25-04/30/26 TOTAL:			USD 135,640.00

Product	Discipline	Qty	Amount
The One Plan Maintenance Package (29 Licenses) System License Renewal, Services & Support Plan Includes 12 months of: Certification Courses, Recertification Course, ED-Q Course Fees, Re-test Fees, Course Contingency Fees, 3 Navigator passes with hotel	Medical;Fire	1	USD 97,700.00
Fire Rescue ProQA Service and Support fees (29 licenses) 10/27/25-10/26/26 TOTAL:			USD 97,700.00

Product	Discipline	Qty	Amount
The One Plan Maintenance Package (22 Licenses) System License Renewal, Services & Support Plan Includes 12 months of: Certification Courses, Recertification Course, ED-Q Course Fees, Re-test Fees, Course Contingency Fees, 1 Navigator passes with hotel	Police	1	USD 38,800.00
Q Plus (Annual) - Expert case review and reporting for 438 cases per month for 1 year.	Police	1	USD 96,840.00
ProQA Police Service and Support Fees (22 Licenses) 05/01/26-04/30/27 TOTAL:			USD 135,640.00

Product	Discipline	Qty	Amount
The One Plan Maintenance Package (29 Licenses) System License Renewal, Services & Support Plan Includes 12 months of: Certification Courses, Recertification Course, ED-Q Course Fees, Re-test Fees, Course Contingency Fees, 3 Navigator passes with hotel	Medical;Fire	1	USD 97,700.00
Fire Rescue ProQA Service and Support fees (29 licenses) 10/27/26-10/26/27 TOTAL:			USD 97,700.00

Product	Discipline	Qty	Amount
The One Plan Maintenance Package (22 Licenses) System License Renewal, Services & Support Plan Includes 12 months of: Certification Courses, Recertification Course, ED-Q Course Fees, Re-test Fees, Course Contingency Fees, 1 Navigator passes with hotel	Police	1	USD 38,800.00
Q Plus (Annual) - Expert case review and reporting for 438 cases per month for 1 year.	Police	1	USD 96,840.00
ProQA Police Service and Support Fees (22 Licenses) 05/01/27-04/30/28 TOTAL:			USD 135,640.00

Product	Discipline	Qty	Amount
The One Plan Maintenance Package (29 Licenses) System License Renewal, Services & Support Plan Includes 12 months of: Certification Courses, Recertification Course, ED-Q Course Fees, Re-test Fees, Course Contingency Fees, 3 Navigator passes with hotel	Medical;Fire	1	USD 97,700.00
Fire Rescue ProQA Service and Support fees (29 licenses) 10/27/27-10/26/28 TOTAL:			USD 97,700.00

Product	Discipline	Qty	Amount
The One Plan Maintenance Package (22 Licenses) System License Renewal, Services & Support Plan Includes 12 months of: Certification Courses, Recertification Course, ED-Q Course Fees, Re-test Fees, Course Contingency Fees, 1 Navigator passes with hotel	Police	1	USD 38,800.00
Q Plus (Annual) - Expert case review and reporting for 438 cases per month for 1 year.	Police	1	USD 96,840.00
ProQA Police Service and Support Fees (22 Licenses) 05/01/28-04/30/29 TOTAL:			USD 135,640.00

Product	Discipline	Qty	Amount
The One Plan Maintenance Package (29 Licenses) System License Renewal, Services & Support Plan Includes 12 months of: Certification Courses, Recertification Course, ED-Q Course Fees, Re-test Fees, Course Contingency Fees, 3 Navigator passes with hotel	Medical;Fire	1	USD 97,700.00
Fire Rescue ProQA Service and Support fees (29 licenses) 10/27/28-10/26/29 TOTAL:			USD 97,700.00

Subtotal	USD 1,166,700.00
Estimated Tax	
Total	USD 1,166,700.00

Customer Signature:		Date:	
Customer Name:		Purchase Order ID:	
Expiration Date:			

TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. You can find it here: <https://prioritydispatch.net/licensing/>

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