



November 29, 2017

DeKalb County Purchasing & Contracting Department
Attn: Tammy Shew, Procurement Agent
1300 Commerce Drive
2nd Floor
Decatur, GA 30030

Dear Ms. Shew:

Syntech Systems, Inc. (STS) is the sole source for FUELMASTER® Software and Hardware. Syntech Systems, Inc. designed and developed the software to work with its accompanying hardware – FUELMASTER® models 2000, 2500, 2500Plus, 3000, 3500Plus and AIM2 modules. Also STS holds the copyrights to the FUELMASTER® code and patents on the hardware. All software and hardware are developed and maintained by Syntech's engineering department.

Fuel management systems are not interchangeable. There are three major components of a fuel management system: the island controller, the access device that activates dispensers through the island controller, and the system software that operates on a PC and provides reports and data. All three components must be from the same manufacturer for the system to function. The access device must be able to fit into a receptacle designed to receive it on the island controller, and it must have information within the correctly designated fields. Or, if using AIM2 equipment, the island controller must communicate by radio frequency with vehicle AIM2 and vice versa. If from either a hardware or software standpoint, the system and data are not compatible, the fuel dispensers cannot be activated. The software that resides on a PC is used to dial up the island controller and download fuel transactions and upload system information and lockout or lock-in list. If the software is not designed to match the island controller, it cannot access the data and transactions in the island controller nor can it even communicate with the fuel island controller.

If you have additional questions or concerns, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink that reads "Barbara Reker".

Barbara Reker
Sales Support Specialist
(800) 888-9136 ext. 1321
barbara.reker@myfuelmaster.com