



Statewide Contract Information Sheet

Statewide Contract Number	99999-SPD-T20150930-0001	NIGP Codes	20453, 20496, 20623, 20657, 20661, 20664, 20689, 93921, 20491, 20687
Name of Contract	WSCA-NASPO Master Agreement (Storage Related Peripherals & Services)		
Effective Date	October 2, 2015	Expiration Date	August 31, 2018
Contract Table of Contents			
Suppliers Awarded	2	Contract Information:	Convenience
Contract Information for Supplier			Page Number 2
Additional Contract Information			
<u>General Contract Information</u>			3
<u>Ordering Instructions</u>			4
<u>Contract Renewals/ Extensions/ Changes</u>			5
<u>DOAS Contact Information</u>			5



Supplier Information Sheet

Contract Information	
Statewide Contract Number	99999-SPD-T20150930-0001
WSCA-NASPO Agreement Number	MNWNC-121
PeopleSoft Supplier Number	0000487689
Supplier Name & Address	
NetApp, Inc. 1395 Crossman Sunnyvale, CA 94089	
Contract Administrator	
Harry Franks Sales Operations Program Manager, SLED Harry.Franks@netapp.com (703) 918-7317	
Contact Details	
All State & Local Governments and the Technical College System of Georgia contact:	
Steve Bevilacqua Steve.Bevilacqua@NetApp.com (678) 365-3229 Direct Phone (404) 245-4289 Mobile Phone	
Ordering Information	
All other Higher Education & K12: Mike Whitehurst Mike.whitehurst@NetApp.com (803) 467-3768 Mobile Phone	



Remitting Information	NetApp, Inc. c/o Wells Fargo Bank 1395 Crossman Ave. Sunnyvale, CA 94089
Delivery Days	To be defined by authorized purchaser at the time of the purchase.
Discounts	Additional order-size discounts are available for the State of Georgia
Bid Offer includes	State and Local Government
Acceptable payment method	Vendor will accept the Purchasing Card for purchases under this contract
Escalation Plan for Customer Service Quality Issues	<p>1st Line Escalation: Steve Bevilacqua Email: steve.bevilacqua@netapp.com Mike Whitehurst mike.whitehurst@netapp.com</p> <p>2nd Line Escalation: Hunter Johnson Email: hunter.johnson@netapp.com</p> <p>3rd line Escalation Maureen Hagen Email: maureen.hagen@netapp.com</p>

General Contract Information

The Georgia Department of Administrative Services, State Purchasing Division, has established a WSCA-NASPO Contract for Storage Related Peripherals & Services with the following Suppliers:

Supplier	Specific Contract Number
NetApp Inc.	99999-SPD-T20150930-0001
EMC Corporation	99999-SPD-T20150930-0002

This Contract provides an easy to use vehicle to secure Storage Related Peripherals & Services. However, it is best practice to seek multiple quotes from multiple suppliers.

In Team Georgia Marketplace, all quotes are ordered as NON-CATALOG ITEMS using the quote number.



Ordering Instructions

1 Ordering Instructions

1.1 Introduction

There are no online catalogs for this contract. All equipment and services are priced on a custom quote basis and are procured as “NON-CONTRACT ITEMS”. The process by which you secure a quote, begins with an email or phone call to the suppliers from which you seek quotes. Refer to the Contract Vendor’s website for any additional discounts and to request a quote for bulk/volume discounts. All prices shall be FOB Destination, prepared and allowed (with freight included in the price). If there is a special case where inside delivery fee must be charged, the Contract Supplier will notify the customer in advance.

1.2

To solicit a quote, send an email to the Suppliers you select with an equipment list and services requested. If you are seeking a Project, please include a Scope of Work Statement. The Suppliers will respond with any necessary request for additional information.

1.2.1

With equipment and services, the more information you provide, the more accurate pricing and quotes become. When seeking a firm fixed price for equipment and services, please state “REQUEST FOR FIRM FIXED PRICE.” Otherwise, you may receive pricing for hourly rates plus equipment

1.2.2

After all the quotes are in, review them for errors. Next, determine the best value. Issue a Purchase Order using the Contract Number for the chosen supplier (See Contact Information) and reference the quote number.



Amendments/Renewals

Amendment#1: December 20, 2016
Amendment#2: Contract Term: April 1, 2017 – March 31, 2018
Amendment#3: Contract Term: April 1, 2018 – August 31, 2018

Department of Administrative Services Contact

***See Team Georgia Marketplace (Click Open Summary) for current Contract Management Specialist contact information.**

