



FORCEMETRICS

Statement of Work No. 1.1

Licensed Platform

This Statement of Work No. 1 ("SOW #1") is made by and between ForceMetrics, a Colorado corporation ("ForceMetrics"), and County of DeKalb Georgia ("Licensee"), with reference to that certain Enterprise License Agreement by and between ForceMetrics and Licensee of even date herewith ("License Agreement"), and is effective as of the date of last signature hereon ("Effective Date"). All defined terms not otherwise defined herein shall have the meaning ascribed thereto in the License Agreement. In the event of a conflict, the terms of this SOW #1 shall prevail.

FORCEMETRICS SERVICES AND FEATURES

1. **Access:** Unlimited license within County of DeKalb Police Department Georgia
2. **Data Integrations:** one (1) Computer-Aided Dispatch (CAD) database and one (1) Records Management System (RMS), Booking Photos
3. **Term:** one (1) year, commencing on the Commencement Date set forth in the License Agreement. There are two (2) automatic renewals ending on December 31, 2027.
4. **Services:**
 - A. **Data Setup and Warehousing:** Process of collecting, translating, storing, and managing Licensee Data for use within the Licensed Platform, includes the integration of one CAD system, one RMS system and booking photos, as well as warehousing of 10 years or 100 Gb of data.
 - B. **Access Control and Security:** Granular security and access restrictions based on agency role and/or security permissions.
 - C. **Onboarding Support and Account Maintenance:** On-site and off-site onboarding support and user helpdesk, includes email support during business hours. Business hours are defined as 8-6 CT Monday through Friday, not including public holidays.
5. **Licensed Platform Features:**
 - A. **ForceMetrics Unified Data Discovery™**

Automated data transformation of existing police data systems, including Computer Aided Dispatch (CAD) and Report Management System (RMS), to enable semantic search, fuzzy matching, synonym recognition, and result-based match highlighting for non-technical users to quickly and efficiently navigate through disparate and text heavy incident reports. The ForceMetrics Unified Data Discovery™ incorporates agency-specific and local area phrases, topic modeling and language models for a customized user experience - such as police codes (e.g. 10-40, code 1), shortened mental health and substance abuse phrases (e.g. ECO, TDO, tranq), and common misspellings for known words (e.g. schizophrenia, catalytic converter, and Hyundai).
 - B. **ForceMetrics Automated Coding and Classification Labeling System**

Automated coding and classification labeling system that intelligently codes and classifies calls and incidents – without any user input or intervention – based on custom topics, community needs or officer risk factors generated from existing CAD call notes and RMS incident reports, such as "Mental Health", "Domestic Violence", "Student". The labeling system uses statistical analysis, topic modeling and heuristic searching to provide customizable labels tailored to local area and agency-specific issues, needs and concerns.
 - C. **ForceMetrics Unified Snapshot Profiles™**

Automated historical snapshot profiles generated to provide dynamic and comprehensive summaries of individuals, addresses, and events sourced from the integrated agency data transformed through ForceMetrics Unified Data Discovery™. The ForceMetrics Unified Snapshot Profiles provides a holistic view of connected and related events for an individual, address, or set of events to identify previously unknown relationships between associated individuals, unaffiliated name records in CAD disassociated with RMS systems, search term match highlighting, precise address geolocation, and labels generated using the ForceMetrics Automated Coding and Classification Labeling System.
 - D. **ForceMetrics Automated Report Summarization Engine**

Automated report summarization engine to generate concise 2-3 sentence summaries from existing RMS multi-page incident reports, allowing for reducing read time for users.
 - E. **Enhanced Interactive Map Search**

Enhanced map enables users to search and explore any topic (e.g. mental health, homelessness, domestic violence) or any sub-topic (e.d. PTSD, autism, dementia) with an interactive map. The enhanced map provides



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customizable filters such as district, beat, offense code or custom labels to identify trends or clusters of crime and/or community needs.

F. Alerts and Notifications Center

Alerts and notifications panel to centralize all new activity involving followed entities, saved searches, and shared Unified Snapshot Profiles (see Sharing Button).

G. Follow Button

Ability to follow Unified Snapshot Profiles (e.g. people, addresses), or follow any searched topic (e.g. juvenile gun, catalytic converter theft, narcan used) and create automated notifications of new activity with notifications provided in the Alerts and Notification Center.

H. Sharing Button

Ability to share Unified Snapshot Profiles (e.g. people, addresses, events) with other users within the department, or with authorized agency partners (e.g. outside public safety agencies, behavioral health co-responders, social workers, records clerks). Sharing Button allows for users to provide a personalized note with any shared profile.

I. Analytics Dashboard

Fully dynamic and clickable analytics dashboard showing trends and patterns over time and space specific to agency districts, beats and locations generated from GIS shape files. The Analytics Dashboard provides a list of Most Active People categorized as victim, offender, or involved party dynamically generated based on filters selected such as date range, labels, location, incident type, and beat, to name a few. Heatmaps provide frequency of activity for filters selected based on last week, time of day and overall year-to-date.

J. Progressive Web Application for Mobile Access

ForceMetrics Platform is built as a progressive web application enabling access by any authorized web-enabled device from any authorized location in multiple formats, including desktop, smartphone and mobile data terminal (MDT) compatibility. No download required.

K. SAML 2.0 Authentication

Security Assertion Markup Language 2.0 (SAML 2.0) enables exchanging authentication and authorization identities using security tokens between the security domain of a SAML authority (Identity Provider) and a SAML consumer (Service Provider). ForceMetrics provides agencies with simplified authentication using SAML 2.0 to allow users to login seamlessly to ForceMetrics through an existing authentication provider or using a department-issued email address.

PRICING

The Total Contract Fee is comprised of the following separate fees:

- A. Implementation Service Fee(s):** One-time fee(s). Refers to the integration of data from the Licensee into the Licensed Platform. This fee will not be reapplied in the event of contract renewal.
- B. Licensing Fee:** Recurring fee. Refers to the licensing of the Licensed Platform, associated features, updates, and supplemental data warehousing if applicable for the duration of the contract, including Standard Support Services. Licensing Fee and all recurring fees are subject to annual increase by five percent (5%) which increase shall be self-operative without additional notice.



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DeKalb County Police Department			
Solution	Detail	Quantity	Cost
Software License Fee			
Informed Responder	The full package of ForceMetrics features, including: Federated Search, Alerts & Notification, Mobile Access (Web), Report Summarization, Analytics Dashboards.	Unlimited Users in Agency Domain	\$189,000.00
Total License Fee (Recurring Fee*)			\$189,000.00
Technical Implementation Service Fees (One-Time Fee)			\$34,020.00
Initial Setup Fee	Data Warehousing, Access Control & Security, Data Validation		Included
CAD	CentralSquare Enterprise		Included
RMS	CentralSquare Enterprise		Included
Project Implementation Service Fees (One-Time Fee)			\$22,680.00
Data Validation Sessions			Included
Super User Onboarding	Power User Training		Included
General Onboarding	On-site or virtual		Included
Project Management			Included
Go Live			Included
Implementation Service Fees (One Time Fee)			\$56,700.00
Sub Total Combine First Year Project Cost			\$245,700.00
			Discount Total
			-\$135,700.00
Total Initial Project Cost- First Year Fees			\$110,000.00

*Subject to 5% annual increase unless otherwise noted in the Payment Schedule . ** Pricing is valid until December 31, 2024 and does not include taxes if applicable



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PAYMENT SCHEDULE

Licensee shall pay the Total Contract Fee for the initial term on the following schedule:

DeKalb County Police Department	
Year	Cost
First Year Fees due on Effective Date	\$110,000.00
Second Year Fees due on First Anniversary of Effective Date	\$110,000.00
Third Year Fees due on Second Anniversary of Effective Date	\$110,000.00

LICENSEE:

County of DeKalb Georgia

Signature

Name, Title

Date

FORCEMETRICS:

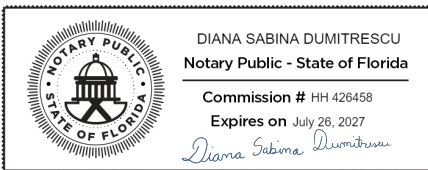
ForceMetrics



Signature

Andre McGregor, CEO
Name, Title

11/05/2024
Date



Diana Sabina Dumitrescu

State of Florida

County of Broward

This foregoing instrument was acknowledged before me by means of online notarization, this 11/05/2024 by Andre C McGregor as CEO of Force Metrics.

___ Personally Known OR ___ Produced Identification

Type of Identification Produced DRIVER LICENSE