

**DeKalb County - Department of Purchasing and Contracting**

**Evaluation Summary for RFP No. 2025-020 Employee Assistance Program (Five (5) Year Multiyear Contract)**

<b>PROPOSERS:</b>	<b>Keystone Peer Review Organization (KEPRO), LLC</b>
<b>Criteria</b>	
Technical Approach	Clear procedures for assessments, counseling, services, and referrals. The approach aligns with the Scope of Services, including 24/7 support, EAP outreach, and confidentiality.
Service Delivery Management	Provided lots of information about quality assurance, for own staff to subcontractors. Have structure in place to monitor services and service providers.
Organizational Qualifications	Service DeKalb since 2019 which means they have a history with us; 85+ affiliates in DeKalb which means they are well established in the community/county
Personnel	Key personnel provided. Sample resumes for providers show experience and certifications. Team includes Georgia-based staff supporting DeKalb County.
Financial Responsibility	Finance Dept. Feedback: Although company is relatively large, due to an aggressive acquisition strategy, approx.. \$1.5B of the assets are intangible & goodwill (paper assets). Cash position is good & cash flow is okay. Also positive that company has been around since 2006.
References	All references were checked and were favorable.
Local Small Business Enterprise (LSBE) Participation	Obtained 1% LSBE-DeKalb and 5% LSBE-MSA participation. GFE Efforts were approved on 6/18/25.