

**DeKalb County
Department of Purchasing and Contracting
Change Order Request Form**

User Department: Department of Watershed

From: Reginald Wells

ITB No.: 17-500435

Title: Customer Billing System Replacement Project.

Effective Date: November 19, 2017

Expiration Date: December 31, 2023

Contract APPROVED Amount: \$4,965,567.00

Contractor(s)	Contract No.	Amount Spent	
Systems & Software, Inc.	1072167	\$ 1,536,673.12	

Total Amount Spent to Date: \$1,536,673.12

User Department Recommendation:

Upon review of the overall hosting solution that was proposed by Systems & Software for the implementation of the enQuesta Customer Billing System - and based on industry leading practices associated with ensuring business continuity and disaster recovery requirements - the Department of Innovation and Technology recommends adding two more enQuesta instances for Development and Pre-Production activities required to effectively and efficiently deploy system modifications and enhancements.

These instances were not included as a requirement in the RFP Cost \$4,965,567.00, however, after conducting business process reviews, we have determined that additional environments for development, testing and disaster recovery efforts is essential for this mission critical system.

The cost of adding these instances is an additional \$175,790.27.


Department Director Signature

8/10/18
Date

Funding: General Enterprise 3 Digit Fund Code 512

CIP Line Item No. (if applicable): 1 and 2

For Use by Purchasing and Contracting:

Approve

Deny

Additional Comments:


Purchasing and Contracting Signature

9/4/18
Date