



Department of Purchasing and Contracting NON-COMPETITIVE PROCUREMENT REQUEST FORM

Requesting Department: Innovation & Technology

Department Contact Person: Angela Green

Telephone: 470 755-2241

Email: adgreen@dekalbcountyga.gov

Requisition Number: _____

Suggested Supplier: Speridian Technologies

Estimated Amount of Purchase: \$ 212,640.00

Detailed Description of the Goods or Services to be purchased: Application Maintenance and Support for DeKalb County GOV CX City 311

Emergency (For Emergency Requests, Please check this box and answer **all** questions below.)

1. Date and Time of Emergency Occurrence _____

2. Please state the nature of the emergency posing a risk to public health, welfare, safety or resources:

3. State how the Estimated Amount was determined to be Fair and Reasonable (attach supporting documentation):

Sole Source (Please check box and answer all of the following completely.)

1. Provide an explanation why the product, service or supplier requested is the only method that can satisfy the requirements. Please explain why alternatives are unacceptable. Be specific with regard to specification, features, characteristics, requirements, capabilities and compatibility. (Attach additional documents, if necessary):

Speridian Technologies, through its implementation of its "GOV CX City 311" solution and Oracle Platinum Partner, and further confirms that Speridian is the sole source provider for ongoing maintenance & operations (M&O) support for the application.

2. Will this purchase obligate us to a particular vendor for future purchases? (Either in terms of maintenance that only this vendor will be able to perform and/or if we purchase this item, will we need more "like" items in the future to match this one?) Explain in detail.

Yes, as long as we continue using County GOV CX City 311.

3. Explain the impact to the County or Public if this request is not approved.

We will not have maintenance and support for this system.

I hereby request that this non-competitive procurement request be approved for the purchase of the above stated work, material, equipment, commodity, or service.

Department Director (Typed/Printed Name) John Matelski

Signature:  Date: _____
Signed by: John A Matelski
Date & Time: 14 Dec, 2022 21:28:09 EST

Do Not Write Below – for the Department of Purchasing and Contracting Use Only

Procurement Agent (Typed/Printed Name) Tynia Inu Umoru

Signature:  Date: 1/10/2023

Procurement Manager (Typed/Printed Name) Phyllis A. Head

Signature: A. Head Date: 1/10/2023
Digitally signed by Phyllis A. Head
Date: 2023.01.11 12:36:50 -05'00'

Approved Not Approved



Zachary Williams

Signature: Signed by: Michelle N. Butler
Date & Time: 24 Jan, 2023 09:45:58 EST

Procurement manager Zachary L. Williams, COO

Signed by: Zachary L. Williams
Date & Time: 25 Jan, 2023 09:21:00 EST Date: 1/10/2023

Public Notice of Proposed Award of Sole Source Procurement

Section A – Description of Proposed Sole Source Procurement

Description of Supplies/Services: Application Maintenance and Support for DeKalb County GOV CX City 311 is specially designed for migrating from Oracle’s EBS CRM to Oracle Service Cloud leveraging Speridian’s GOV 311 pre-built feature functionality.

Demonstration of Contractor’s Unique Qualifications: Speridian Technologies, through its implementation of its “GOVCX City 311” solution and Oracle Platinum Partner, and further confirms that Speridian Technologies is the sole provider for ongoing maintenance and operations (M&O) support for the application.

Section B – To Be Completed by the Department of Purchasing and Contracting

Market Survey Results

Date Public Notice posted on website: 01/03/2023

Date Public Notice closed:01/09/2023


Review of Offers

Were any offers received (Yes/No): No

Number of offers received:0

Responders:0

Purchasing Agent review and recommendation: Speridian Technologies specifically designed and implemented the County’s “GOV CX City 311” solution and Oracle Platform Partner by migrating from Oracle’s EBS Customer Relationship Management (CRM) System to Oracle Service Cloud. The GOV CX City 311 was implemented in 2017. Speridian is the only Oracle Partner that can provide the proprietary GOV CX 311 services. Due to their leveraging services relevant to this transaction, my recommendation is to approve the sole source, Speridian Technologies for annual maintenance & operations (M&O) support for the application. The coverage term is from March 1, 2023, through February 29,2024.

 <hr style="border: 0; border-top: 1px solid black; margin: 0;"/> Agent Signature	1/10/2023 <hr style="border: 0; border-top: 1px solid black; margin: 0;"/> Date
<hr style="border: 0; border-top: 1px solid black; margin: 0;"/> Procurement Manager Signature	1/10/2023 <hr style="border: 0; border-top: 1px solid black; margin: 0;"/> Date



DeKalb County
Department of Purchasing and Contracting

Michelle N. Butler, ESQ., NIGP-CPP, CPPO, CPCM, Procurement Manager

AMOUNT SPENT TO DATE ON SOLE SOURCE

Vendor Name: Speridian Technologies

Total Amount Spent To Date: \$212,640.00

DATE	PO	AMOUNT	ENTITY
3/1/2022	PO 1286341	\$ 212,640.00	Speridian Technologies

From: [Edwards, ShaTausa](#)
To: [Head, Phyllis; Bolton, LaShonda](#)
Cc: [Inu-Umoru, Tynia](#)
Subject: RE: Sole source public notice posting for DeKalb County GOV CX City 311
Date: Tuesday, January 3, 2023 9:56:09 AM
Attachments: [image002.png](#)

Posted, please verify.

Sole Sources

Project Name	DeKalb County GOV CX City 311
Attachments	Sole Source Notice
Contact	Tynia Inu-Umoru, tinuumoru@dekalbcountyga.gov

Thank You,



ShaTausa Q. Edwards | Procurement Operations Manager
1300 Commerce Drive, 2nd Floor | Decatur, GA | 30030
DeKalb County Government | Purchasing & Contracting Department
Office: (404) 687-3828 | Cell: (404) 520-1620
sedwards@dekalbcountyga.gov | www.dekalbcountyga.gov

Productivity, Accountability, Customer Service, Teamwork

From: Head, Phyllis <phead@dekalbcountyga.gov>
Sent: Friday, December 30, 2022 1:24 PM
To: Bolton, LaShonda <lbolton@dekalbcountyga.gov>; Edwards, ShaTausa <sedwards@dekalbcountyga.gov>
Cc: Inu-Umoru, Tynia <tinuumoru@dekalbcountyga.gov>
Subject: Sole source public notice posting for DeKalb County GOV CX City 311

Good afternoon,
Please post.

Project Name	DeKalb County GOV CX City 311
Attachments	Sole Source Notice
Contact	tinuumoru@dekalbcountyga.gov

Thanks,

****Working Remote – Please contact via Email and/or Cellular****

Phyllis A. Head, NIGP- CPP, CPPB, GCPA | Procurement Manager Team B
DeKalb County Government | Purchasing & Contracting Department
1300 Commerce Drive, 2nd Floor | Decatur, GA | 30030
Office: (404) 687-7198 | Cell: (404) 520-5031
phead@dekalbcountyga.gov | www.dekalbcountyga.gov
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