



EU-17046-13656319

February 8, 2017

Dekalb County, GA
Bobby Burgess Building 3630 Camp Circle
Room 201
Decatur, GA 30032

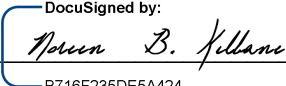
To Whom It May Concern:

Hyland Software, Inc. (“Hyland”) is the manufacturer of OnBase®, which is our proprietary enterprise content management software suite (“Software”) and holds GSA Schedule 70 Contract No. GS-35F-249DA effective through March 31, 2021, as it relates to the procurement of software licenses, maintenance and support, and services related to the Software. Hyland is the sole source for procurements by Dekalb County through a GSA contract for software licenses, maintenance and support, and services related to the Software.

You have purchased licenses for the Software and related maintenance and support of the Software from Imaging Solutions and Services, Inc. (ISSI) (“ISSI”). ISSI is an authorized solution provider of Hyland with respect to the Software and related maintenance and support, including upgrades, under a Reseller Agreement that is currently in full force and effect. Under our current commercial policies, ISSI is the sole solution provider authorized to provide maintenance and support, including upgrades, to you with respect to the Software.

Sincerely,

Hyland Software, Inc.

By:  _____
B716F235DE5A424...

Title: SVP, Administration

Hyland Legal  _____
Approved By:

Date: February 8, 2017