



MEMORANDUM OF SOLE SOURCE  
Emergency Medical, Police, and Fire Priority Dispatch Systems  
7 May 2019

Department of Purchasing & Contracting,  
DeKalb County  
1300 Commerce Drive, 2<sup>nd</sup> floor  
Decatur, GA. 30030



## MEMORANDUM OF SOLE SOURCE Emergency Medical, Police, and Fire Priority Dispatch Systems

Priority Dispatch Corp. (evolved from Medical Priority Consultants, Inc.) is the only all-purpose and comprehensive Priority Dispatch systems provider company in the world. This includes the following exclusive areas within Emergency Dispatch:

- 1) Only provider of Expert System Priority Dispatch call-taking software
- 2) Only provider of fully two-way CAD integrated Priority Dispatch software system (ProQA – proprietary, patented software, exclusively by Priority Dispatch Corp.)
- 3) Only provider of Automated Quality Assurance Priority Dispatch Case Review software (AQUA – proprietary, patented software, exclusively by Priority Dispatch Corp.)
- 4) Only provider of 24 hour/7day technical support service for Priority Dispatch-related software
- 5) Only contracted provider of the International Academies of Emergency Dispatch's unified protocol systems: Medical Priority Dispatch System version 13.1, Police Priority Dispatch System version 6.0, and Fire Priority Dispatch System version 7.0
- 6) Only contracted provider of the International Academies of Emergency Dispatch's unified alternate care/referral protocol OMEGA (Medical Priority Dispatch System) version 13.1 OMEGA
- 7) Only contracted provider of the IAEMD's Principles of Emergency Medical Dispatch, 6<sup>th</sup> Edition
- 8) Only provider of Comprehensive Implementation of MPDS, FPDS, and PPDS Consulting Services (IAED Accreditation Eligibility services)
- 9) Only contracted Emergency Dispatch Instructor Training organization through the International Academies of Emergency Dispatch
- 10) Only contracted ED-Q Training organization through International Academies of Emergency Dispatch
- 11) Only contracted National Q comprehensive quality assurance program
- 12) Only contracted Priority Dispatch International Emergency Dispatch Leadership Certification Seminar Training organization through International Academies of Emergency Dispatch
- 13) Only Priority Dispatch CD-ROM-based continuing education (CDE) program provider
- 14) Only contracted provider of IAED-approved Priority Dispatch standards and versions update materials
- 15) Only provider of automated EMD Dispatch Diagnostics (Agonal Breathing Detector Dx, Pulse Check Dx, CPR Compressions Monitor and Metronome, Childbirth Contractions Timer Dx, Stroke Diagnostic Tool Dx, Aspirin Diagnostic and Instruction Tool, Meningitis Diagnostic Tool)

Priority Dispatch takes pride in being the sole source for the majority of Priority Dispatch-related systems and services and is generally acknowledged as both the inventor of the science and the leader in the field of Priority Dispatch.

If any further information is required, please contact me directly.

Sincerely,

Jeff J. Clawson, M.D.  
CEO & Medical Director  
Director, Division of Research & Standards

Cc: Office of the President  
Contracts Division  
Director of Sales and Service  
Director of Consulting  
Director of International Services  
Manager of Research  
Manager of Standards and Translation  
Manager of Quality Assurance

