

EVALUATION SUMMARY

Electronic Jury Management System

RFP No. 22-500613

SCOPE OF WORK: DeKalb County Government (the County) requests qualified individuals and firms with experience in providing and implementing electronic jury management system based on operating system, database management system, cloud infrastructure, network protocol and telephony system to submit proposals for the provision, implementation, and maintenance of a new Electronic Jury Management System.

Criteria	Description	Maximum Points	Avenu Insights & Analytics	ICON Software Corporation	Integrated Office Solutions, Inc.
Technical Approach to the Project	a) Responders are required to describe a summary of the firm’s understanding and approach to each task outlined under the Scope of Work and methods that will achieve the required outcome of the project as specified herein. b) Specifically, concerning the design(s), the responders shall provide, as part of their Proposal in response to this RPF, a detailed description of the proposed design(s), including a plants list along with design plans or any other information that will assist the County in evaluating the proposed design(s). To the extent the proposed designs are location specific, please indicate the location that the design is proposed to match.	35	Notes: - This system performs on the requested platforms. - Upgrades to this system are included by the provider. - RFP very detailed, correctly presented approach, what is needed and installation instructions. Clear figures, however NO screenshots of the applications. Like how they listed our requirements from the RFP and if their proposal complies (pg. 117). Does not offer online chat, partially scanning capabilities with Clearview; No county GIS standards with Clearview	Notes: -Provides the ideal layout of a product model we are in current need of. - Provides check-in kiosks, juror payment options and integrated IVR and web chat features. - This system performs on the requested platforms. - RFP detailed but straight and to the point. Correctly presented approach, what is needed and instructions in layman's terms. Jury360 mentioned, HAS SCREENSHOTS of system. Went into much details on Jury Disbursements...was it needed at this point? Mentioned INFAX - Appears more user friendly	Notes: -This company provided a very generic description and lacks specific details as it relates to the overall jury process. - They identified the roles and responsibilities on both sides. mentioned AWS - Amazon cloud, which I'm sure is stable and reliable, but is it the right software for courts and governments? Would have liked to see just a little more information about their approach. - Not much work put into. - Lacks sufficient experience to the project.
Project Management	a. Describe how the project will be organized and managed. b. If subcontractors or 3rd party vendors will be used in the performance of services under the contract, describe the services or products they will be providing. c. Describe the resources necessary to accomplish the purpose of the project. d. Consultant shall provide a description of the management and organizational approach of implementation. e. The firm must state the availability of staff to be provided to the County, including the following information: i. Assurance that the selected consultant(s) can be retained if the contract is renewed or extended. ii. The responder’s recommended arrangement for the replacement of consultant(s) if their work is unsatisfactory or if a consultant(s) becomes ill. The Consultant(s) must address procedures for the timely replacement. iii. The responder’s estimate of the amount of leave a consultant(s) may be entitled to during the year. (Please do not propose any consultant(s) for this project whose leave is anticipated to exceed 120 hours in one calendar year.)	20	Notes: -This company satisfied all areas with a detailed layout. - Very detailed information and is broken down by each bullet point in this criteria, leaves almost no room for questions or assumptions. Seem to have clear schedule of project mgmt. However, did not like sentence about if any other format and template besides Avenu is required, pricing will change. Cannot alter pricing after submitted. (pdf pg. 23 by Note:.)	Notes: -This company satisfied all areas with a detailed layout. - Again, straight and to the point, hits all points and includes detailed PM gnatt chart. Didn't seem to want to include too much detail. Can appreciate the layman's terms breakdown but wish there was a little more details about their mgmt on the project. Seem to have clear understanding of project and schedule. - Very thorough	Notes: -This company provided a very generic description and lacks specific details as it relates to the overall jury process. - Detailed about their mgmt to the project. Mentioned training, implementation, and maintenance and support. Also mentioned software licenses. Seem to have clear understanding of project and schedule/what is asked of them and willing to perform. No system to sell, cannot implement existing system. - Lacks sufficient experience to the project.

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Personnel	a. Identify the individuals, both employees and subcontractors, who will be part of the project team. b. Provide resumes for each of the key personnel proposed for this project with specific emphasis on the project manager and development team leading the implementation. c. Resumes, including education, background and fingerprint check, accomplishments and any certifications held, should be included for each of the key personnel to be assigned for direct work on the project. d. Availability of Key Personnel, including: i. Percentage of time key personnel will spend on this project ii. Current workload of key personnel iii. Primary role of key personnel through each phase of the project	15	Notes: - Provides responsibility of the individuals involved. - Provided detailed resumes - Personnel and Key personnel very experienced. However, availability of key personnel is pretty vague, no percentage from what I can tell	Notes: - Included personnel and education/ experience, no resumes other than INFAX resumes. Estimates that key personnel will be committed? No ICON resumes - Relatively detailed and diverse - Proven leader with mid/large metropolitan cities and counties.	Notes: -Team is listed but individual backgrounds are missing - Listed personnel and responsibilities, along with key personnel and fingerprint check; however absolutely no details on their exp. and certifications. NO RESUMES, NO WORKLOAD, NO AVAILABILITIES - Lacks sufficient experience to the project.
Organizational Qualifications	a. Describe your experience, capabilities, and other qualifications for this project. b. All proposed key personnel must have at least a minimum of three (3) years of work experience in IT implementation within the government sector. c. The lead Project Manager and must have a minimum of five (5) years of experience in IT implementation within the government sector within the past five (5) years. d. Each resume should be limited to no more than three (3) pages per person and be organized according to the following: • Name and Title • Professional Background • Current and Past Relevant Work Experience • Include two (2) references for each key personnel member on similar projects. e. Identify three (3) projects where the Respondent has performed projects similar in size and scope with entities comparable to DeKalb County within the past three (3) years. Limit your response to one (1) page per project; please provide the following information for each project: • The name of the project, the owner, year performed and the project location. • A description of the project, including the population served, the number of summonses distributed annually, and the number of judges supported. • A reference, including a contact name, addresses, e-mail and phone number. This reference should be the owner's staff member who was in charge of the project for the owner. • Respondents are advised to notify the reference that the County will be contacting them. Evaluation maybe impacted if the County is unable to contact the reference.	10	Notes: - Clearly outlines the process - Founded in 1978, pretty well-known company with tons of qualifications and experience. They are proposing Clearview jury mgmt system, which is web-based, commercial off-the-shelf but with some customizations. Extensive experience esp. with courts. No jury products from what I can tell	Notes: - Clearly outlines the process - Founded in 1984, well-known company with experience, don't know exactly how much, no ICON resumes. Other counties in Georgia. Many offices in USA. Mentioned jury360 and other platforms. 37 years of court exp. Listed some previous projects, all large projects with years but not much detail no contact information for each project	Notes: -Team is listed but individual backgrounds are missing - 25+ years' exp., seem like a well-known company. Some details about previous work with other governments, but no details about them (name and title, prof background, year and/or contact info. - Lacks sufficient experience to the project.

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Financial Responsibility	a. Responder must provide financial statements for the last three (3) years that evidences the responder's financial capabilities to perform the scope of work. (Audited statements are preferable but a minimum of balance sheet, income statement and cash flow statement may be accepted.) Provide year of incorporation (if applicable).	5	Notes: - Provided a clear documentation of the financial reports. - Finance: only provided a D&B statement; not able to analyze	Notes: - Provided a clear documentation of the financial reports. - Finance: Although the company's goodwill is greater than it's equity (the result of an aggressive acquisition strategy); recording losses on an accounting basis & rather young, having been recently formed in 2017. The company has a strong cash position & "large" balance sheet. Rate a 3	Notes: - Finance: only provided a balance sheet as of yesterday; not able to analyze
References	a. Responder shall provide three (3) references for projects similar in size and scope to the project specified herein using the Reference and Release Form attached hereto as Attachment C. b. Provide three (3) references for each subcontractor proposed as a part of the project team. The references shall be for the same or similar types of services to be performed by the subcontractor on projects similar in size and scope to the project outlined in this RFP. Use Attachment D, Subcontractor Reference and Release Form. Make additional copies as needed.	5	Notes: Ref# 1: 4 Ref# 2: 5 Ref# 3: 5 AVG: 4.7	Notes: Ref# 1: 4 Ref# 2: 5 Ref# 3: 5 AVG: 4.7	Notes: Ref# 1: 5 Ref# 2: 5 Ref# 3: 5 AVG: 5
Optional Interview		10	N/A	N/A	N/A