



OFFICE OF CIO & DIRECTOR
JOHN A. MATELSKI

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TO: Phyllis Head, Procurement Manager – Purchasing & Contracting
FROM: Angela Green, IT Business Officer – Innovation & Technology
THROUGH: John Matelski, CIO/Director – Innovation & Technology
THROUGH: Barry Puckett, Deputy Director – Innovation & Technology
SUBJECT: Rescind Award to Avaya, Inc. under BOC Agenda Item 2022-2276 and Award to Carousel Industries, Inc.

DATE: January 11, 2023

The Innovation and Technology Department (IT) is requesting Purchasing and Contracting's assistance in rescinding the award to Avaya, Inc. under BOC Agenda Item 2022-2276 and awarding it to Carousel Industries, Inc.

The initial request for our annual Avaya telephone system annual maintenance was awarded to Avaya directly, when it should have been done through Carousel Industries. Though the contract is through a State of Georgia Avaya contract vehicle, it is actually paid through Carousel Industries who provides support and maintenance locally. Carousel Industries is currently upgrading our Avaya telephone system and will be performing all system maintenance on behalf of Avaya.

We are requesting to utilize the State of Georgia Avaya Contract #: 99999-SPD-T20120501-0004. The total cost for the 3-year subscription remains the same - \$1,123,391.88. This will be funded by the General Fund 100, Maintenance and Repair 522201.

Thank you for your consideration in this matter. If additional information is required, please contact Angela Green at (404) 371-2374.