



September 20, 2017

Tina T. Phan
Procurement Agent
DeKalb County Government
Dept. of Purchasing & Contracting
1300 Commerce Drive, 2nd Floor,
Decatur, GA 30030

Dear Ms. Phan:

This letter is to confirm to you that the service you have requested for maintenance and support of Pioneer Technology Group's software system Benchmark Court Case Management system is a sole source service provided only by Pioneer Technology Group.

Benchmark is a wholly owned intellectual property of Pioneer Technology Group and as such is protected by various Trademarks and Copyrights. The source code necessary to provide the Maintenance on the Benchmark system is owned entirely by Pioneer Technology Group and Pioneer does not authorize others through Licenses or other means the ability to support the Benchmark System.

Should you require additional information please do not hesitate to contact me at 1-800-280-5281 at any time or visit our website at WWW.PTGhome.com. Thank you for your interest in our products and services.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kevin Koon Koon", is written over a horizontal line.

Kevin Koon Koon
Executive Vice President
Pioneer Technology Group