

# NICOLE JENNINGS



## **OBJECTIVE**

To use my skills and knowledge to work in a dynamic organization alongside highly creative and experienced people. My aim is to make a positive contribution within the workplace by utilizing my strengths and abilities to achieve an exemplary standard of performance.

## **WORK HISTORY**

**Flexjet** 26180 Curtiss Wright Pkwy. Cleveland, OH 44143

**December 2021 - Present**

**Licensed FAA Dispatcher/General Manager PDK/FTY/ATL Full Time.**

Supervisor: Micah Starkey [REDACTED]

Management of the PDK, FTY and ATL airport Flexjet operations. Flight Planning and coordination for fractional ownership. On-site management of outside support service providers – catering, ground transportation, Fixed Based Operations. Project Lead for on-site special events at PDK – Chick Fil A Peach Bowl, FIFA at Mercedes Benz. Organizing participant for NFL Super Bowls, Pebble Beach Car Show and Masters Golf Tournament.

**Delta Air Lines (Retired)** 1030 Delta Blvd. Atlanta, GA. 30354

**March 1996 - July 2021**

**Flight Attendant/International Purser Full Time.**

Supervisor: Douglas Clifton (678) 525-8168

In-Flight Service bases include New York City (NYC) and Atlanta (ATL)

Responsibilities: Ensure customer safety and comfort while aboard Delta Air Lines flights while adhering to both FAA safety regulations and company on board service guidelines.

Served in both capacities as an International Purser and Domestic Flight Leader, coordinating communications between multiple departments to ensure timely and accurate information is disseminated in an effort to provide legendary service to our flying public. Served in the Training Center facilitating yearly qualifications using FAA guidelines. Served as a Conflict Resolution Panelist deciding disciplinary outcomes. Served on the Hiring Team responsible for new hire Flight Attendants. Served on an On-Board Services committee to establish new serving guidelines on board domestic and international flights. Served as a Charter Flight Attendant working collegiate sports charters, professional sports charters and humanitarian charters. Served as a Flight Attendant Mentor to new hire flight attendants. Served as a Peer Support Representative providing resources for flight attendants in need.

2000+ hours of Aviation Cabin Safety training on multiple narrow body and wide body aircrafts including Boeing, McDonnell Douglas and Airbus.

Retired in July 2021 with a Covid-19 pandemic package.

## **EDUCATION:**

**Private Pilot License – Dekalb Peachtree Airport, Chamblee, GA. February 18, 2024**

**Licensed FAA Dispatcher - The ATL Aircraft Dispatcher Academy, College Park, GA.**

September 2021 - November 2021- FAA Aircraft Dispatch License

**Delta Airlines Flight Attendant Training, Atlanta, GA. 1996**

**Georgia State University**, Atlanta, GA 1991-1992  
Courses towards a bachelor's degree in Human Resources

**INTERESTS/VOLUNTEER:**

Creator, Organizer and Founding Member of the **Tuesday Night Aviation Study (TuNAS)** Group – a free study group with 127 members all working towards a variety of Pilot ratings.

Owner of a Cessna Carinal 177B single engine aircraft based at PDK.

2025 – present, Vice President of Mixed Doubles for the **Atlanta Lawn Tennis Association (ALTA)**.

2016 – 2018 Communications Coordinator for the **United States Naval Academy (USNA)** Class of 2020 Parents Club.

2019 – 2023 Parent Volunteer and Southern States Parents Association Volunteer for the United States Merchant Marine Academy (**USMMA**) **Brigade of Midshipman**.

**SKILLS:**

Highly effective written and verbal communication, Exceptional Safety Consideration, Creative, Strong Crew Management Skills, Decisiveness, Highly Organized, Outstanding Leadership Skills, Excellent Flight Training Record.

**References Available on Request**