

MARKET SURVEY

Solicitation Number: 2025-073

Agent: Toneya B. Dawson

Project Name: Card Access (Keyscan) Installation, Maintenance and Repair Services
(Annual Contract with 4 Options to Renew)

Department: Facilities Management

Prepared By: Toneya B. Dawson

Company	Contact #	Receive ITB	Non-Response Justification	Bid in Future
Dokun Technologies, LLC	Solomon Adedokun	Yes	Sorry we did not go through submitting for the ITB No. 2025-073 Card Access (Keyscan) Installation, Maintenance and Repair Services (Annual Contract with 2 Options to Renew), as we were unable to get the partner that we wanted to do the Maintenance part of the project.	Yes
A3 Communications Inc.	Patrick Liesen		I emailed and called to request feedback, but no response was received.	
Customer 1st Communications, Inc.	Rick Acree	Yes	Per Rick Acree, the Company did not have time to bid due to having other projects.	Yes

Summary:

On June 11, 2025, Dokun Technologies LLC, A3 Communications Inc., and Customer 1st Communications, Inc. all attended the Mandatory LSBE meeting for this solicitation. Dokun Technologies LLC. did not submit a bid due to not being able to secure a partner to do the maintenance portion of the project. A3 Communications Inc. did not reply to the email requesting feedback nor was I able to contact them by phone. Customer 1st Communications, Inc. stated that they did not have time to bid due to having other projects. Both Dokun Technologies, Inc. and Customer 1st Communications, Inc. acknowledge receipt of the bid and stated that they look forward to bidding on future projects with DeKalb County.