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October 16, 2019

Ms. Phyllis A. Head, CPPB, GCPA
Procurement Manager
DeKalb County Government
1300 Commerce Drive, 2nd Floor
Decatur, GA 30030

RE: iasWorld Software Hosting

Dear Ms. Head:

Please accept this letter as confirmation that Tyler Technologies, Inc. is the sole provider of the iasWorld[®] software ("iasWorld software") and is the only provider of iasWorld Hosting services. Additionally, Tyler is the only party authorized to host, support, update or modify iasWorld software.

The iasWorld software products currently in use by DeKalb County provides for a single source of data to perform its business functions and Tyler hosting will eliminate the need for DeKalb County to support the physical infrastructure of the system.

Tyler is the sole developer, implementer and hosting agent of its proprietary iasWorld[®] software.

Please let me know if you have any additional questions.

Regards,

A handwritten signature in blue ink that reads "Gus Tenhundfeld".

Gus Tenhundfeld

