



ORDERING DOCUMENT

Oracle America, Inc.
500 Oracle Parkway
Redwood Shores, CA
94065

Name	DeKalb County	Contact	Angela Green
Address	DeKalb County Finance Department Attn : Accounting Services Decatur GA 30030	Phone Number	+1 (404) 371-2374
		Email Address	adgreen@dekalbcountyga.gov

Renew Subscription Term: 26-Mar-2024 to 25-Mar-2025

Services Period: 12 months					
Cloud Services	Data Center Region	Quantity	Term	Unit Net Price	Net Fee
B88488 - Oracle RightNow Enterprise Contact Center Dynamic Agent Desktop Cloud Service - Hosted Named User	NORTH AMERICA	100	12 mo	159.65	191,584.48
B72233 - Oracle RightNow Universal Policy Automation Tier 3 Sessions Monthly - 100 Sessions - Monthly Capacity	NORTH AMERICA	50	12 mo	16.04	9,622.80
B86965 - Oracle Policy Automation Agent Cloud Service - Hosted Named User	NORTH AMERICA	10	12 mo	43.49	5,219.15
B88133 - Oracle Policy Automation Enterprise Assessment API Cloud Service - 1M Monthly Assessments	NORTH AMERICA	1	12 mo	4,617.00	55,404.00
B68548 - Oracle RightNow Emails Sent Monthly - 100 Emails Sent - Monthly Capacity	NORTH AMERICA	200	12 mo	0.68	1,634.85
B72236 - Oracle RightNow Universal Core Service Tier 1 Sessions Monthly - 100 Sessions - Monthly Capacity	NORTH AMERICA	100	12 mo	3.63	4,359.61
B76483 - Oracle RightNow Connect Web Services API Operations Monthly - 250,000 Web Services API Operations - Monthly Capacity	NORTH AMERICA	1	12 mo	14.19	170.30
B82255 - Oracle RightNow Non-Contact Center User Cloud Service -	NORTH AMERICA	75	12 mo	14.19	12,772.30

Services Period: 12 months					
Cloud Services	Data Center Region	Quantity	Term	Unit Net Price	Net Fee
Hosted Non-Contact Center Named User					
B78443 - Oracle Policy Automation Collaboration Cloud Service - Hosted Connected User	NORTH AMERICA	5	12 mo	121.50	7,290.00
Subtotal					288,057.49

Fee Description	Net Fee
Cloud Services Fees	288,057.49
Net Fees	288,057.49
Total Fees	288,057.49

A. Terms of Your Order

1. Applicable Agreement:

a. Public Sector Agreement for Cloud Services US-CSA-CPQ-QT5065 effective 01-JAN-2016

2. Cloud Payment Terms:

a. Net 30 days from invoice date

3. Cloud Payment Frequency:

a. Quarterly in Arrears

4. Currency:

a. US Dollars

5. Offer Valid through:

a. 30-APR-2024

6. Service Specifications

a. The Service Specifications applicable to the Cloud Services and the Consulting/Professional Services ordered may be accessed at <http://www.oracle.com/contracts>.

7. Services Period

a. The Services Period for the Services commences on the date stated in this order. If no date is specified, then the "Cloud Services Start Date" for each Service will be the date that you are issued access that enables you to activate your Services, and the "Consulting/Professional Services Start Date" is the date that Oracle begins performing such services.

B. Additional Order Terms

1. No Auto-Renewal

Notwithstanding any statement to the contrary in the Service Specifications, the parties expressly agree that the Services acquired under this order will not Auto-Renew.

2. RightNow Hosting URL

Unless You and Oracle agree otherwise, the URL for Your Oracle RightNow Cloud Services will be based on Oracle's standard naming convention (e.g., <http://customername.custhelp.com>).

DeKalb County	
Signature	
Name	_____
Title	_____
Signature Date	_____

BILL TO / SHIP TO INFORMATION

Bill To		Ship To	
Customer Name	DeKalb County	Customer Name	DeKalb County

Customer Address DeKalb County Finance Department
Attn : Accounting Services
Decatur GA
30030

Contact Name Angela Green

Contact Phone +1 (404) 371-2374

Contact Email adgreen@dekalbcountyga.gov

Customer Address Innovation and Technology
3630 Camp Circle
DECATUR GA
30032

Contact Name Angela Green

Contact Phone +1 (404) 371-2374

Contact Email adgreen@dekalbcountyga.gov