

Support Account Overview

AMP ID: DEKALBGOV
Special Terms and Conditions No: S

Customer Address:
DEKALB COUNTY GOVT
RM L 8
120 W Trinity Pl
Decatur GA 30030-3313

HPE Address:
Hewlett Packard Enterprise Company
8000 Foothills Blvd
ROSEVILLE CA 95747

Customer Contact:
MICHELLE D VERNON
Tel: (404) 371-2016
Fax:
E-mail mdvernon@dekalbcountyga.gov

HPE Contact:
Vickie Dariano
Tel: 650-258-0069
Fax: 1-800-307-0361
E-mail vickie.dariano@hpe.com

This quote is valid until 07/30/2017

This order is governed by the specific agreement referenced below in the comment section. If none is identified, then Hewlett Packard Enterprise's standard terms will apply. Either one is the "Agreement".
Multi-year support renewals are governed by the Exhibit E24 in addition to the Agreement unless otherwise specified.

- Standard Terms: www.hpe.com/docs/customerterms
- Datasheets: www.hpe.com/info/mktlibrary

Your Support Access Options for Service Agreement Customers:

- Manage your service agreement online, visit - <https://s360.hpe.com> / <https://esam.hpe.com>
- HPE Support Center - www.hpe.com/support/hpesc

Please have your Service Agreement ID and Product/Serial available to expedite your support experience.

1-888-751-2149

Support Account Reference	Service Agreement ID	Coverage Period From:	To:	Description	Contract Total/USD
DEKALB-EDU-HP	1046 3290 3796	07/01/2017	06/30/2018	Eductaion Quote	48,808.92
DEKALB5318030679DC	1047 2628 1244	07/01/2017	06/30/2018	DC CORE	98,593.80
IT-CAMPDIR-HP	1046 2503 7841	07/01/2017	06/30/2018	Case 5306595078	1,017.60
IT-HP	1046 1796 6890	07/01/2017	06/30/2018	Case 5306595078	7,330.92
IT-WESTEXCH-HP	1046 1798 8206	07/01/2017	06/30/2018	Case 5306595078	49,537.20
IT-WESTEXCH-MV	1046 2204 2190	07/01/2017	06/30/2018	Case 5306770554 / CSIF ID N/A	705.60
MCDONOUGH-HP	1046 1796 6720	07/01/2017	06/30/2018	Case 5306595078	7,933.56
MCDONOUGH-MV	1046 2204 2600	07/01/2017	06/30/2018	Case 5306770554 / CSIF ID N/A	241.92
POLICE-WESTEXCH-HP	1046 1796 6430	07/01/2017	06/30/2018	Case 5306595078	26,348.16
POLICE-WESTEXCH-MV	1046 2204 2250	07/01/2017	06/30/2018	Case 5306770554 / CSIF ID N/A	564.48

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Support Account Reference	Coverage Period From: To:	Description	Contract Total/USD
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WATER-FLAKESMILL-MV	1046 2204 2310 07/01/2017 06/30/2018	Case 5306770554 / CSIF ID N/A	443.52
WATER-FLATBRIDGE-MV	1046 2204 2480 07/01/2017 06/30/2018	Case 5306770554 / CSIF ID N/A	161.28
WATER-ROADHAVEN-MV	1046 2147 0073 07/01/2017 06/30/2018	Case 5306770554 / CSIF ID N/A	2,844.36
WATERSHED-WINTERS-MV	1046 2204 2540 07/01/2017 06/30/2018	Case 5306770554 / CSIF ID N/A	796.32

Total Excluding Taxes DEKALB COUNTY GOVERNMENT

245,327.64

Summary of Charges

Hardware Support	93,298.44
Mission Critical Advisory Service	98,593.80
SW Updates eDelivery	197.76
Software Helpdesk Services	4,310.16
Software Support-Labor	118.56
Training	48,808.92
Total Excluding Taxes	245,327.64

Total excludes all taxes. If applicable, taxes will be added at the time of invoicing at the current tax rate.
 Total price includes all additions, deletions, warranties, discounts and adjustments if applicable.
 Refer to the detail document for any applicable state & local tax