

Winfred O. Smith II

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PROFESSIONAL SUMMARY

Accomplished fire service executive currently serving as Interim Deputy Chief of EMS Operations for DeKalb County Fire Rescue. Brings more than 15 years of progressive leadership experience overseeing emergency medical services, fire operations, strategic planning, accreditation, quality improvement, and executive administration. Proven leader in organizational transformation, system performance, contract oversight, interagency collaboration, and evidence-based EMS operations dedicated to improving patient outcomes and organizational excellence.

PROFESSIONAL EXPERIENCE**DeKalb County Fire Rescue – Tucker, GA****Interim Deputy Chief – EMS Operations**

February 2026 – Present

- Provide executive leadership and oversight of the Department's Emergency Medical Services Division, including EMS Operations, quality improvement, deployment strategies, and system performance.
- Manage the Department's dual-provider EMS system, providing operational oversight of both DCFR transport resources and the contracted ambulance provider to ensure compliance with contractual performance standards and clinical expectations.
- Serve as the primary liaison with the Medical Director, hospitals, regional stakeholders, and the Georgia Department of Public Health to ensure evidence-based patient care and regulatory compliance.
- Lead EMS strategic initiatives including ambulance deployment, APOT reduction efforts, response time improvement, quality assurance/quality improvement (QA/QI), and performance analytics.
- Oversee EMS budgeting, staffing, fleet planning, accreditation efforts, policy development, and implementation of new EMS programs and operational initiatives.
- Coordinate special event medical planning, disaster preparedness, and regional EMS partnerships while providing executive-level support during major incidents and emergencies.

Assistant Chief – Chief of Staff

November 2025 – February 2026

- Serve as the Fire Chief's advisor, coordinating executive priorities, strategic initiatives, and organizational planning across all divisions.

- Provide leadership support in managing sensitive matters, personnel concerns, and organizational communication to maintain alignment and accountability.
- Manage executive-level communication, briefings, and agenda items for the Fire Chief.
- Oversee development, review, and implementation of department-wide policies, procedures, and strategic programs.

Battalion Chief – Appraisal and Planning Division

August 2024 – November 2025

- Lead the department's business intelligence, capital improvement planning, and resource allocation evaluations.
- Oversee ISO-related tasks, quality assurance for DeKalb E911, and interagency data reporting.
- Collaborate with E911, DKPD, AMR, and vendors to drive service improvement.
- Support emergency operations during major events and incidents.

Battalion Chief – Battalion 3 C-Shift

July 2023 – August 2024

- Directed fire and EMS operations for multiple stations, ensuring consistent performance and preparedness.
- Managed personnel scheduling, evaluations, and training in accordance with departmental standards.
- Led incident command at large-scale emergencies, ensuring coordinated and effective response.

Fire Captain/EMT-P

December 2016 – July 2023

- Supervised fire station operations, staff performance, emergency response, and apparatus maintenance.
- Facilitated public education, risk reduction, and emergency medical treatment.

Master Firefighter / Fire Apparatus Operator / EMT-I

January 2014 – December 2016

- Operated apparatus and equipment on emergency scenes; maintained operational readiness.
- Delivered public education sessions and instructed station personnel in safe driving and equipment use.

Senior Firefighter / EMT-I

July 2011 – January 2014

- Performed fire suppression, rescue, and EMS operations; conducted fire inspections and hydrant checks.

Firefighter / EMT-I

October 2009 – July 2011

- Provided firefighting, risk reduction, and EMS support throughout assigned district.

Decatur Fire Department – City of Decatur, GA**Firefighter (Part-Time)**

November 2017 – January 2020

- Support fire suppression, EMS, and risk reduction activities on a part-time basis.

EDUCATION & CREDENTIALS**Columbia Southern University – Orange Beach, AL**

M.S. in Emergency Services Management, October 2024

Georgia Southern University – Statesboro, GA

B.S. in Civil Engineering Technology, May 2006

Paramedic Certification – Atlanta Fire Rescue, December 2019

CERTIFICATIONS & TRAINING

- NPQ Fire Officer I & II, NPQ Instructor I & II, NPQ Firefighter I & II
- GA EMT-P, BLS Instructor, AHA PALS Provider
- Tiller Aerial Operator
- HAZMAT Awareness & Operations, FTO/Preceptor

TECHNICAL SKILLS

- Microsoft Office Suite (Word, Excel, PowerPoint)
 - RMS and CAD system proficiency
 - NICE Inform proficiency
 - Data analysis and performance metrics reporting
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OTHER EXPERIENCE

Georgia Department of Transportation

Construction Project Manager II, 2007–2009

Civil Engineering Technologist, 2006–2007