



December 17, 2020

Dear Valued Customer,

We are pleased to announce that United Site Services of Georgia, LLC has acquired M.a.s.s. Services, Inc. dba Comfort Zone Portables.

What does this mean for you?

I assure you that the outstanding team you have come to rely on at Comfort Zone Portable Restrooms will continue to provide you with the same high level of service. Moving forward, you will now have access to a network of 120+ United Site Services locations gaining access to the industry's largest selection of portable restrooms and trailers, hand hygiene stations, temporary fence and more.

We at United Site Services are committed to your satisfaction and are working closely with the Comfort Zone Portable Restrooms team to ensure a seamless transition and uninterrupted service. Please continue to call 770-772-8066 for all your rental, service, delivery, pickup and billing needs.

Moving forward United Site Services of Georgia, LLC will issue your invoices. See payment options on the FAQ section of this letter.

Any current contracts will continue and you will not experience any interruption in service. You can find a copy of our W-9 and Certificate of Insurance located on our website at www.UnitedSiteServices.com.

We value your business and are committed to providing you with easy, safe and clean portable sanitation and temporary site solutions.

Sincerely,

A handwritten signature in black ink, appearing to read "Russell Schuster", is positioned above the typed name.

Russell Schuster
Chief Operating Officer
United Site Services



Frequently Asked Questions

Who is United Site Services?

United Site Services (USS) is the nation's leading provider in portable sanitation and temporary site services. Our team of industry leading experts will recommend the right equipment and service schedule to help keep your project safe, clean and a positive experience for your crew. With coast-to-coast coverage and the largest fleet of equipment, turn to USS for all your site service needs including portable restrooms and trailers, hand hygiene stations, temporary fence and more.

How will United Site Services benefit your business?

Once the transition is completed, you will have several new benefits, including:

- A wider service area in your local markets, for a list of locations visit: www.UnitedSiteServices.com/Locations
- Broader selection of products and services
 - Full suite of portable restrooms
 - Luxury restroom and shower trailers
 - Hand washing stations - sinks and hand sanitizer
 - Temporary fence and privacy screen
 - Roll off dumpsters
 - Non-hazardous liquid waste management solution - septic and grease trap pumping
- A standardized 10-step service process performed on every unit including disinfecting every with EPA approved chemicals
- Ability to plan equipment deployment and a service schedule to meet the unique needs of your site
- Tools that make it easy to do business with us including an online bill pay portal
- Sustainable and responsible waste removal and disposal practices

What is the phone number to call for orders and service?

Please continue to call 770-772-8066 for all your rental, service, delivery, pickup and billing needs.

How do I pay my invoice?

- Online: www.unitedsiteservices.com/billpay
- ACH / Wire Payment:
 - Account Name: United Site Services, Inc
 - General Bank Address: JPMorgan Chase New York, NY 10004
 - Routing Number: 021000021
 - Account Number: 816478838
 - SWIFT Code: CHASUS33
- Check via Regular Mail:
 - United Site Services
 - PO Box 660475
 - Dallas, TX 75266-0475

How do I get an updated W9 or Certificate of Insurance (COI)?

An updated W9 and COI can be found by going to www.UnitedSiteServices.com, clicking on "Acquisitions" under the "About USS" section of the website and clicking the Comfort Zone Portable Restrooms logo. A link to download the W9 and COI is at the bottom of the page.