

DeKalb County - Department of Purchasing and Contracting			
RFP Evaluation Summary for RFP No. 2024-100009 Background Screening Services (Annual Contract with Four (4) Options to Renew)			
PROPOSER:	HR TruCheck, Inc.	Accurate C&S Services, Inc.	Tranzlation Global, LLC
Criteria			
Technical Approach	Provided technical approach that provides a good outline of customized screening solutions, online support and can easily be integrated with DeKalb HR system.	Provided technical approach which offers a fast implementation process with full support. Their system integrates with platforms like Oracle, works on smartphones, and allows users to track, view, and archive background checks.	Very detailed on the procedures and methods used. Detailed listing on responsibilities required.
Organizational Qualifications	The company has 35 years of operational experience and is capable of handling at least 2,500 cases per year. It offers a user-friendly live customer interaction platform through a chatline. The company has not been debarred, suspended, proposed for debarment, declared ineligible, or otherwise excluded from participation in any federal program.	Incorporated in 2011, the company trains all staff on confidentiality, security, and legal compliance. It can scale operations as needed, with systems that automatically adjust resources throughout the day.	Tranzlation Global has been in business since 2018 and consists of one employee with on-demand contractors. Drug and alcohol test results are sent electronically from Caduceus USA to DeKalb County.
Personnel	Resumes are included. All researchers and verification specialists have at least 10 years of experience and are FCRA certified. Many also hold advanced FCRA certifications.	Resumes show over 10 years of experience. All staff are FCRA certified, with many holding advanced certifications.	Tranzlation Global has just two employees and additional on-demand support. The team appears to have only six years of combined experience and has primarily served as a subcontractor rather than a lead. New personnel receive just 1 to 5 days of training on the Alexia MD platform, which may limit depth of onboarding.
Financial Responsibility	Financial statements were not submitted. An assessment could not be performed by finance.	DeKalb County Finance Department states, "The company is very small (less than \$1 million in equity) and had negative cash flow in 2023 and 2024. However, it has been in business since 2006."	According to the DeKalb County Finance Department, the financial statements submitted are not sufficient to conduct any meaningful analysis.
References	References were favorable	References were favorable.	References were provided and generally favorable; however, most were not related to the services required in the scope of work.
LOCAL SMALL BUSINESS/ GFE	Did not meet the LSBE benchmark. LSBE participation waived by CPO.	Did not meet the LSBE benchmark. LSBE participation waived by CPO.	Did not meet the LSBE benchmark. LSBE participation waived by CPO.