



DeKalb County Government
3630 Camp Circle, Room 201 Decatur, GA 30032 404.371.6210

TO: Phyllis Head, Procurement Manager – Purchasing and Contracting

THROUGH: John Matelski, Chief Innovation & Information Officer *JM*

FROM: Angela Green, IT Business Officer, Innovation & Technology *AG*

SUBJECT: Microsoft Premier Support 2018 Renewal

DATE: June 13, 2018

The Department of Innovation and Technology is requesting Purchasing and Contracting's assistance in preparing an agenda item to utilize Georgia's Statewide Contract #SWC 99999-SPD-MSFTSVCS-031815 to renew our Microsoft Premier Support that expires on July 31, 2018.

Microsoft Premier Support is a vital lifeline for support in the event an issue was to occur. Office 365, SharePoint and the Windows Operating Systems are the core backbone for 90% of the county's enterprise systems and business processes. Without the support renewal, access to patches, security alerts, and support will be non-existent delaying remediation response time.

Innovation & Technology is requesting that this renewal be placed on the Purchasing and Contracting BOC Agenda at the earliest date possible to ensure BOC approval by July 31, 2018.

Thank you for your consideration in this matter. If additional information is required, please contact Angela Green at (404)371-2374.

Attachments: Microsoft Quote