



ORDERING DOCUMENT

Oracle America, Inc.
500 Oracle Parkway
Redwood Shores, CA
94065

Name	DeKalb County	Contact	Felecia Green
Address	DeKalb County Finance Department 1300 Commerce Drive Decatur GA 30030	Phone Number	470-330-5371
		Email Address	flalston@dekalbcountyga.gov

Renew Subscription Term: 26-Mar-2025 to 25-Mar-2026

Services Period: 12 months					
Cloud Services	Data Center Region	Quantity	Term	Unit Net Price	Net Fee
B72233 - Oracle RightNow Universal Policy Automation Tier 3 Sessions Monthly - 100 Sessions - Monthly Capacity	NORTH AMERICA	50	12 mo	17.64	10,585.08
B86965 - Oracle Policy Automation Agent Cloud Service - Hosted Named User	NORTH AMERICA	10	12 mo	47.84	5,741.06
B88133 - Oracle Policy Automation Enterprise Assessment API Cloud Service - 1M Monthly Assessments	NORTH AMERICA	1	12 mo	5,078.70	60,944.40
B88488 - Oracle RightNow Enterprise Contact Center Dynamic Agent Desktop Cloud Service - Hosted Named User	NORTH AMERICA	100	12 mo	175.62	210,742.93
B68548 - Oracle RightNow Emails Sent Monthly - 100 Emails Sent - Monthly Capacity	NORTH AMERICA	200	12 mo	0.75	1,798.34
B72236 - Oracle RightNow Universal Core Service Tier 1 Sessions Monthly - 100 Sessions - Monthly Capacity	NORTH AMERICA	100	12 mo	4.00	4,795.57
B76483 - Oracle RightNow Connect Web Services API Operations Monthly - 250,000 Web Services API Operations - Monthly Capacity	NORTH AMERICA	1	12 mo	15.61	187.33

Services Period: 12 months					
Cloud Services	Data Center Region	Quantity	Term	Unit Net Price	Net Fee
B78443 - Oracle Policy Automation Collaboration Cloud Service - Hosted Connected User	NORTH AMERICA	5	12 mo	133.65	8,019.00
B82255 - Oracle RightNow Non-Contact Center User Cloud Service - Hosted Non-Contact Center Named User	NORTH AMERICA	75	12 mo	15.61	14,049.53
Subtotal					316,863.24

Fee Description	Net Fee
Cloud Services Fees	316,863.24
Net Fees	316,863.24
Total Fees	316,863.24

A. Terms of Your Order

1. Applicable Agreement:

a. Public Sector Agreement for Cloud Services US-CSA-CPQ-QT5065 effective 10-MAR-2016

2. Cloud Payment Terms:

a. Net 30 days from invoice date

3. Cloud Payment Frequency:

a. Quarterly in Arrears

4. Currency:

a. US Dollars

5. Offer Valid through:

a. 31-MAY-2025

6. Service Specifications

a. The Service Specifications applicable to the Cloud Services and the Consulting/Professional Services ordered may be accessed at <http://www.oracle.com/contracts>.

7. Services Period

a. The Services Period for the Services commences on the date stated in this order. If no date is specified, then the "Cloud Services Start Date" for each Service will be the date that you are issued access that enables you to activate your Services, and the "Consulting/Professional Services Start Date" is the date that Oracle begins performing such services.

B. Additional Order Terms

1. RightNow Hosting URL

Unless You and Oracle agree otherwise, the URL for Your Oracle RightNow Cloud Services will be based on Oracle's standard naming convention (e.g., <http://customername.custhelp.com>).

DeKalb County	
Signature	_____
Name	_____
Title	_____
Signature Date	_____

BILL TO / SHIP TO INFORMATION

Bill To		Ship To	
Customer Name	DeKalb County	Customer Name	DeKalb County
Customer Address	DeKalb County Finance Department 1300 Commerce Drive Decatur GA 30030	Customer Address	INNOVATION AND TECHNOLOGY 3630 CAMP CIRCLE, SUITE 300 Decatur GA 30032
Contact Name	Felecia Green	Contact Name	Angela Green^*
Contact Phone	470-330-5371	Contact Phone	470-330-5371
Contact Email	flalston@dekalbcountyga.gov	Contact Email	flalston@dekalbcountyga.gov