

**GENERAL SERVICES ADMINISTRATION  
Federal Supply Service  
Authorized Federal Supply Schedule Pricelist**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: GSAAvantage.gov.

**MULTIPLE AWARD SCHEDULE**

**LARGE CATEGORY: INFORMATION TECHNOLOGY  
SUBCATEGORY: ELECTRONIC COMMERCE**

**Special Item Number 54151ECOM    Electronic Commerce and Subscription Services**

Includes value added network services, e-mail services, Internet access services, electronic subscription services, data transmission services, and emerging electronic commerce technologies.

NOTE: Subject to Cooperative Purchasing

FSC/PSC Code: 7010

**LARGE CATEGORY: INFORMATION TECHNOLOGY  
SUBCATEGORY: IT HARDWARE**

**Special Item Number 33411    Purchase of New Electronic Equipment**

Includes desktop, laptop, tablet computers (including rugged), servers, storage equipment, hyper-converged integrated systems, supercomputers, routers, switches and other communications equipment, IT security equipment (hardware based firewalls), audio and video (AV) equipment, public address systems, monitors/displays, sensors and other Internet of Things (IOT) devices, printers and Multi-Function Device (MFD) equipment, broadcast band radio, two-way radio (LMR), microwave radio equipment, satellite communications equipment, radio transmitters/receivers (airborne), radio navigation equipment/antennas, optical/imaging systems, and associated peripherals required for operations (such as controllers, connectors, cables, drivers, adapters, etc., ancillary installation of any equipment purchased.

NOTE: Subject to Cooperative Purchasing

FSC/PSC Code: 7010

**Special Item Number 811212    Computer and Office Machine Repair and Maintenance**

Maintenance, Repair Service, and Repair Parts/Spare Parts for Government-Owned General Purpose Commercial Information Technology Equipment, Radio/Telephone Equipment. (After Expiration of Guarantee/Warranty Provisions and/or When Required Service Is Not Covered by Guarantee/Warranty Provisions) and for Leased Equipment

NOTE: Subject to Cooperative Purchasing

FSC/PSC Code: J070

**LARGE CATEGORY: INFORMATION TECHNOLOGY  
SUBCATEGORY: IT SERVICES**

**SIN 54151S Information Technology Professional Services**

IT Professional Services and/or labor categories for database planning and design; systems analysis, integration, and design; programming, conversion and implementation support; network services, data/records management, and testing.

The Contractor shall not resell IT Professional Services, except that IT professional services may only be resold in direct support of products that are authorized to be sold via the schedule contract, e.g. SIN 54151 - Software Maintenance Services that supports SIN 511210 - Software Licenses. (This does not include SINS within the IT Services Subcategory).

NOTE: Subject to Cooperative Purchasing

FSC/PSC Code: D399

**LARGE CATEGORY: INFORMATION TECHNOLOGY  
SUBCATEGORY: IT SOFTWARE**

**Special Item Number 511210 Software Licenses**

Includes both term and perpetual software licenses and maintenance. Includes operating system software, application software, EDI translation and mapping software, enabled email message based applications, Internet software, database management applications, and other software.

Term Licenses. The word "Term" is defined in this Solicitation as "a limited period of time". Term Software Licenses have a limited duration and are not owned in perpetuity. Unless Offerors provide an option for converting Term licenses into perpetual licenses, users lose the right to use these licenses upon the end of the term period. This SIN is NOT Infrastructure as a Service (IaaS), Platform as a Service (PaaS), or Software as a Service (SaaS) as defined in SIN 518210C - Cloud and Cloud-Related IT Professional Services. Term Software Licenses are distinct from Electronic Commerce and Subscription Services (SIN 54151ECOM).

Perpetual Licenses. The word "perpetual" is defined in this Solicitation as "continuing forever, everlasting, valid for all time".

Software maintenance as a product includes the publishing of bug/defect fixes via patches and updates/upgrades in function and technology to maintain the operability and usability of the software product. It may also include other no charge support that is included in the purchase price of the product in the commercial marketplace. No charge support includes items such as user blogs, discussion forums, online help libraries and FAQs (Frequently Asked Questions), hosted chat rooms, and limited telephone, email and/or web-based general technical support for users self-diagnostics.

Software Maintenance as a product is billed at the time of purchase.

Software maintenance as a product does NOT include the creation, design, implementation, integration, etc. of a software package. These examples are considered software maintenance services under SIN 54151 Software Maintenance Services.

NOTE: Subject to Cooperative Purchasing

FSC/PSC Code: 7030

**Special Item Number 54151 Software Maintenance Services**

Software maintenance services creates, designs, implements, and/or integrates customized changes to software that solve one or more problems and is not included with the price of the software. Software maintenance services includes person-to-person communications regardless of the medium used to communicate: telephone support, online technical support, customized support, and/or technical expertise which are charged commercially.

NOTE: Subject to Cooperative Purchasing

FSC/PSC Code: J070

**LARGE CATEGORY: MISCELLANEOUS  
SUBCATEGORY: COMPLEMENTARY SINS**

**Special Item Number OLM      Order-Level Materials (OLM)**

OLMs are supplies and/or services acquired in direct support of an individual task or delivery order placed against a Schedule contract or BPA. OLM pricing is not established at the Schedule contract or BPA level, but at the order level. Since OLMs are identified and acquired at the order level, the ordering contracting officer (OCO) is responsible for making a fair and reasonable price determination for all OLMs.

OLMs are procured under a special ordering procedure that simplifies the process for acquiring supplies and services necessary to support individual task or delivery orders placed against a Schedule contract or BPA. Using this new procedure, ancillary supplies and services not known at the time of the Schedule award may be included and priced at the order level.

OLM SIN-Level Requirements/Ordering Instructions:

OLMs are:

- Purchased under the authority of the FSS Program
- Unknown until an order is placed
- Defined and priced at the ordering activity level in accordance with GSAR clause 552.238-115 Special Ordering

Procedures for the Acquisition of Order-Level Materials. (Price analysis for OLMs is not conducted when awarding the FSS contract or FSS BPA; therefore, GSAR 538.270 and 538.271 do not apply to OLMs)

- Only authorized for use in direct support of another awarded SIN.
- Only authorized for inclusion at the order level under a Time-and-Materials (T&M) or Labor-Hour (LH) Contract Line Item Number (CLIN)
- Subject to a Not To Exceed (NTE) ceiling price

OLMs are not:

- "Open Market Items"
- Items awarded under ancillary supplies/services or other direct cost (ODC) SINS (these items are defined, priced, and awarded at the FSS contract level)

OLM Pricing:

- Prices for items provided under the Order-Level Materials SIN must be inclusive of the Industrial Funding Fee (IFF).
- The value of OLMs in a task or delivery order, or the cumulative value of OLMs in orders against a FSS BPA awarded under an FSS contract, cannot exceed 33.33%.

NOTE: When used in conjunction with a Cooperative Purchasing eligible SIN, this SIN is Cooperative Purchasing Eligible.

NOTE: Subject to Cooperative Purchasing

FSC/PSC Code: 0000

**Schedule Contract Number  
GS-35F-0119W**

For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at [fss.gsa.gov](http://fss.gsa.gov).

Contract Period: December 1, 2009 through November 30, 2024

Contract current through: Modification 412 effective September 16, 2022  
MASS Modification A847 effective July 15, 2022

Emergent, LLC  
4525 Main Street  
Suite 1500  
Virginia Beach VA 23462-3375  
703-288-4556 (telephone)  
703-965-9483 (facsimile)  
[www.emergent360.com](http://www.emergent360.com)

Contractor Point of Contact for Contract  
Administration  
Cheryl Burns  
Sr. Director of Contracts  
Emergent, LLC  
4525 Main Street  
Suite 1500  
Virginia Beach VA 23462-3375  
757-226-7704 (telephone)  
757-965-9486 (facsimile)  
[cburns@emergent360.com](mailto:cburns@emergent360.com)

A Small Business  
**CUSTOMER INFORMATION**

**1a. Table of awarded Special Item Numbers:**

Special Item Number 54151ECOM	Electronic Commerce and Subscription Services
Special Item Number 33411	Purchase of New Electronic Equipment
Special Item Number 811212	Computer and Office Machine Repair and Maintenance
Special Item Number 54151S	Information Technology Professional Services
Special Item Number 511210	Software Licenses
Special Item Number 54151	Software Maintenance Services
Special Item Number OLM	Order-Level Materials (OLM)

**1b. Identification of lowest priced model number and corresponding price for each awarded Special Item Number:**

Special Item Number	Part Number / Labor Category	GSA Price with IFF
54151ECOM	58051759JA	\$0.25
33411	SC-0S	\$24.12
811212	PL-Care-AR-1	\$0.01
54151S	Associate Consultant / Engagement Manager	\$76.04
511210	65134906J2	\$0.01
54151	58051693J2	\$0.01

**1c. Identification of Services and Hourly Rates:** Please refer to pages 7 through 12, below

**2. Maximum Order:**

Special Item Number 54151ECOM	\$500,000
Special Item Number 33411	\$500,000
Special Item Number 811212	\$500,000
Special Item Number 54151S	\$500,000
Special Item Number 511210	\$500,000
Special Item Number 54151	\$500,000
Special Item Number OLM	\$250,000

**3. Minimum Order:** \$100

**4. Geographic Coverage:**

Special Item Number 54151ECOM	Worldwide
Special Item Number 33411	Domestic
Special Item Number 811212	Domestic
Special Item Number 54151S	Worldwide
Special Item Number 511210	Worldwide
Special Item Number 54151	Worldwide
Special Item Number OLM	Worldwide

**5. Points of Production:** Varies by Manufacturer

**6. Discount from List Price or Statement of Net Price:**

The GSA Net Prices published on the GSA Advantage website reflect the fully burdened price. The negotiated discount has been applied and the Industrial Funding Fee has been added.

**7. Quantity Discount:**

None, unless otherwise specified for a specific Manufacturer in the Pricelist or the Contractor Supplemental Pricelist Information and Terms (Attachment A).

**8. Prompt Payment Terms:** Net 30 Days

Note: Prompt Payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

**9. Government Purchase Card:** Accepted for all purchases.

**10. Foreign Item:** Not Applicable.

**11a. Time of Delivery:**

Adobe – 7 or 30 days After Receipt of Order  
Red Hat – 7 days After Receipt of Order  
SIN 54151S – As negotiated with the Ordering Activity

**11b. Expedited Delivery:** Not Applicable.

**11c. Overnight and 2-day Delivery:** Not Applicable.

**11d. Urgent Requirements:** Not Applicable.

**12. F.O.B. Point:** Destination

**13a. Ordering Address:**

Paul Kohler  
Executive VP  
Emergent, LLC  
4525 Main Street  
Suite 1500  
Virginia Beach VA 23462-3375  
301-466-5900 (telephone)  
757-965-9486 (facsimile)  
pkohler@emergent360.com

**13b. Ordering Procedures:**

For supplies and services, the ordering procedures and information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

**14. Payment Address:**

Accounts Receivable Department  
Emergent, LLC  
4525 Main Street  
Suite 1500  
Virginia Beach VA 23462-3375  
757-233-7971 (telephone)  
757-963-8355 (facsimile)  
AR@emergent360.com

**15. Warranty Provisions:**

- Please refer to the SIN-specific terms that follow as well as the Manufacturer's commercial terms in Attachment A – Contractor Supplemental Pricelist Information and Terms.
- Emergent Professional Services under SIN 54151S – 90 days

**16. Export Packing Charges:** Not Applicable.

**17. Terms and conditions of Government purchase card acceptance:** No restrictions.

**18. Terms and conditions of Rental, Maintenance, and Repair:** Not Applicable.

**19. Terms and conditions of Installation:**