



ORDER FORM

This Order Form documents the purchase of Subscription Services and other Services being purchased by the customer listed below ("Customer") from OnSolve, LLC ("OnSolve"), and is entered into as of the date the Customer signs (the "Effective Date").

Initial Term: 1.00 year(s) commencing on the Service Start Date

Service Start Date: November 18, 2023

Customer Information	Company Name:	Dekalb County, GA
	Street Address:	1300 Commerce Drive
	City, State, Zip, Country:	Decatur, GA, 30030, US
Billing Contact Purchase Order Number	Company Name:	Dekalb County, GA
	Name:	Jennifer Schofield
	Street Address:	1300 Commerce Drive
	City, State, Zip, Country:	Decatur, GA, 30030, US
	Phone:	(404) 687-4042
	Email:	jjschofield@dekalbcountyga.gov
Primary Contact <i>Note: this contact will be setup in the Services as an Administrator.</i>	Name:	Jennifer Schofield
	Title:	Procurement Agent - Senior
	Phone:	(404) 687-4042
	Email:	jjschofield@dekalbcountyga.gov

Subscription Service Fees

Critical Communications

Item/Description	Order Term	Qty	Annual Price**	Term Total
CodeRED Standard Flex Package	11/18/2023 - 11/17/2024	1	\$56,700.00	\$56,700.00
CodeRED Flex Package includes: 700,000 Message Units per year. Overage will be billed at USD 0.10 per Message Unit in blocks of 70,000.	11/18/2023 - 11/17/2024	1	\$0.00	\$0.00
CodeRED Weather Warning (non-GSA item)	11/18/2023 - 11/17/2024	1	\$0.00	\$0.00
CodeRED IPAWS Integration (non-GSA item)	11/18/2023 - 11/17/2024	1	\$0.00	\$0.00

Item/Description	Order Term	Qty	Annual Price**	Term Total
CodeRED Premium Data	11/18/2023 - 11/17/2024	1	\$0.00	\$0.00
CodeRED Foreign Language Message Translation	11/18/2023 - 11/17/2024	22	\$0.00	\$0.00
Additional Insured - CGL - Non-GSA Contract Item Includes waiver of subrogation	11/18/2023 - 11/17/2024	1	\$0.00	\$0.00
Critical Communications Subscription Fees				\$56,700.00

ORDER TOTAL	\$56,700.00
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Annual Fees

Year 1 Subscription Fees + Non-Recurring Service Fees	\$56,700.00
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**The fees shown above may have been rounded to two decimal places for display purposes. As many as ten decimal places may be present in the actual price. The totals for this order were calculated using the actual price, rather than the fees displayed above, and are the true and binding totals for this order.

All pricing is in US Dollars unless otherwise specified

Please Note

- GSA Contract number GS-35F-0253W

Service Description – Critical Communications

<p>CODE-Flex Pkg</p> <ul style="list-style-type: none"> • CodeRED Subscription Service • Emergency or non-Emergency use • Message bank for voice minutes, SMS Text, TTY • Unlimited Email, RSS, and Social Media messages • Unlimited CodeRED Mobile Alert application push notifications • Unlimited initiators • Role based initiator permissions • Esri based mapping • Custom geocoding • Managed Data Services with one (1) annual Data Load • Two-Way messaging for contacts • Dedicated public enrollment web page with branding • Unlimited Opt-in categories • Contact enrollment web page • Web widget with enrollment link • Voice based polling • Reporting and analytics • Resource Library • Solution setup • Base System Updates and Maintenance • One (1) annual live web-based training – client dedicated • Unlimited access to monthly web-based live and recorded trainings • 24/7/365 support

Service Terms

- Use of the Subscription Service is intended for **Dekalb County, GA**
- Population: **762,820**. A population increase above 10% may result in increased pricing.
- Emergency means threat to life and/or property.
- "Message Unit" equals sixty (:60) seconds of connected voice or TTY call time deducted in six (:06) second increments and/or SMS Text segments of 140 characters. Unused Message Units do not carry over year-to-year.

Other Terms

Notwithstanding anything to the contrary set forth in the Terms, the following terms apply for purposes of this Order Form:

- This Order will be renewed only upon the mutual agreement of the parties.

All Services being purchased by Customer in this Order Form shall be exclusively governed under the OnSolve standard terms and conditions set forth at the following URL: <https://www.onsolve.com/legal/TC-Government/> (the "Terms"). In the event of a conflict between the Terms and this Order Form, the terms of this Order Form shall control.

Dekalb County, GA

By: _____

Name: Jennifer Schofield

Title:

Date: