

ANGELA CHAMBLISS

AN INNOVATION AND MODERNIZATION CHAMPION

EDUCATION

Master of Science in Computer Science
Georgia State University, Atlanta, GA

Bachelor of Science in Computer Science Technology
Savannah State University, Savannah, GA
Accomplishment: Cum Laude & President's Second Mile Award

EXPERIENCE

Information Technology Project Manager

10/2013 – Present; Full Time

Center for Disease Control and Prevention

National Center for Immunization and Respiratory Diseases, Office of Informatics
Atlanta, Georgia

Certifications: Certified Project Management Professional (PMP) – Credential Number 1777234

Award(s): HHS Data Excellence Award (2023), Excellence in Information Technology Award (2013, 2017, 2019), Excellence in Diversity and Inclusion (2015)
Training: FAC/P PM Levels II & III Federal Acquisition Program, Agile Project Management, IT Project Management, Cost & Schedule Management, Leadership Development

- IT Project Manager & Investment Manager for Tiberius, one of the agency's top 5% high value, complex and modernize IT Investments. Tiberius is an emergency response, analytical data platform used as the common operating picture that analyzes ingested data which guides the supply and logistics model for COVID-19 vaccinations, therapeutics, and diagnostics.
- Diagnostics Data Architect for 2022 United States Government (USG), one billion At-Home Test Kit initiative which strategizes a supply and logistics data flow that delivered roughly 900 million test kits to American households. This model has the capability to target equitable distribution with communities of high EDI. This achievement was recognized during the April 2023 White House visit.
- Primary IT Liaison across OpDivs with HHS, ASPR senior leadership for medical countermeasure analytics platform.
- Primary IT Project Manager providing strategy, vision, and champion business value for agency wide technology solutions and products used by internal and external CDC partners.
- Coordinates with a variety of senior and programmatic stakeholders across the agency on the COVID-19 IT & Data ecosystem building a scalable model for response data strategy, operations, analytics, visualizations, and reporting needs.
- Panelist on 2024 CDC IT Project Management Summit for Success Stories using Agile Methods reaching 100+ attendees.
- Investment manager for high value, modernized, and complex investments, implementing project strategic performance metrics, critical success factors, and key indicators to monitor success using the OMB Folio Investment Management Tool while maintaining an >85% from the IT Portfolio and Vendor Management Activity investment report.
- Manages high value IT investments with +\$100M multi-year budget carried out through multiple projects in efforts of tracking performance via cost and schedule reporting monitoring variance, routine risk evaluation, and strategic performance indicators.
- Reports directly to Executive Senior Leaders internal and external to CDC across OpDiv for high value investments ensuring agency and departmental prioritization alignment and engagement.
- Manages internal and external stakeholders which consists of 64 jurisdictions, state, federal agencies, and federal partners with tailored communications by providing weekly and adhoc training resources to promote customer adoption, ensuring supportive level of engagement and preserving effective relationships.
- Oversee government personnel and +20 contractual resources on day-to-day tasks and workload managing, implementing, and improving new and existing Information Technology Solutions in efforts of supporting center's core business needs.
- Strategized >400TB of data at transit, at rest, and retention while managing the cloud-based database & system, Tiberius.
- Manages required security documentation to allow approved data connections external to CDC cloud-based systems for data transmission between the two entities. To accomplish this activity, consistent engagement with CIOs and other high-level officials in private industry to get the interconnection agreements signed by CDC senior executives and private sector senior executives in coordination with the CDC Office of General Counsel.
- Implements API data transit protocol used by federal partners and more than 50% of jurisdictions transferring vaccination data to local immunization systems.
- Implements and manages standard operational policies and procedures for data collection, storage, and security utilizing existing federal and CDC's guidance.
- Works closely with acquisition personnel by articulating vendor needs to execute desired scope while developing government cost estimates by assembling labor-based resources, costs, and hours to execute the agency needs.
- Serves as an active delegate for the agency Enterprise SharePoint Governance committee.
- Participates on agency workgroups influencing outputs for the best interest of the center while driving strategic discussions for the advancement of IT solutions, standards, and protocol in the agency.

- Leads roundtable discussions with programmatic Senior Leadership influencing decisions on technology enhancements and articulated business value which are factored into leadership decisions within agency related to data modernization efforts.
- Directs overall project planning & coordination by leading creative requirements gathering process to ensure scope & project goals are adequately defined for successful implementation aligning with solution/product roadmap and desired programmatic needs.
- Implement and maintain an active Change Management Process by defining product/solution roadmap for upcoming features and technical considerations to meet customer change needs and business objectives.
- Implementor of biweekly Change Management Board facilitating all change requests through approval, implementation and remediation testing for supported IT solutions.
- Integrates service level agreements managing expectation of customer and establish criteria for solution/product support and accessibility.
- Utilizes CDC Enterprise Project Life Cycle concepts by identifying necessary talent, outlining project goals and objectives, assigning activity completing project deliverables, and ensuring timely software delivery per customer's business & programmatic requirements for product implementation strategy. Monitors this activity annually using the Operational Analysis assessment.
- Implements project management plan for defining project roadmap with key milestones, scope, and cost affecting resource allocation utilizing project tracking solutions for 12 investments.
- Serve as a critical partner on IT investments related to IT Systems and Services providing Subject Matter Expert recommendation to operational readiness.
- Adheres to and possess knowledge of all Federal, HHS, and CDC IT infrastructure security requirements, business continuity, and information assurance policies and standards for existing application compliance and new application development.
- Consults with stakeholders within the Office of the Chief Information Officer by providing program feedback, assess and anticipate current or future product requirements on various system long term plans, enhancements such as releases, update deployments, and use case testing.
- Provides a comprehensive knowledge of Information Technology concepts and solutions that support web based and standalone technologies such as the Intranet, SharePoint, Microsoft Dynamics CRM, Project Server, and custom .net which offers solutions to complex data complications where standard resolution has not been developed.
- Identifies and manages project risks directly with customer to exploit or mitigate probability of risk occurring by applying the rigor of alternative analysis and risk management leading to overall reduction in cost and time.
- Demonstrates results driven project management and senior advisory support in new Informatics solution development based on project management methodology and industry best practices.

Senior SharePoint Architect 3 /Development Team Lead

09/2011 – 10/2013; Full Time

National Center for Immunization and Respiratory Diseases, Office of Informatics

Atlanta, Georgia

Contracting Agency: Science Applications International Corporation (SAIC) – Health, Energy, and Civic Solutions Team

Award(s): High Performer Recognition (2012)

Training: 508 Compliance, HIPPA, SharePoint 2010 Server Administration, SharePoint 2010 Project Management

- Primary Information Technology Solution Architect & Subject Matter Expert for CDC wide solution used by Internal and External partners
- Project led to facilitate the process of establishing baseline system assessments monitoring data integrity and security of environment to ensure its Certification and Accreditation (C&A) compliance.
- Directs and delegates day to day tasks and workload of contractual staff to develop Information Technology Solutions in efforts of supporting center's core business needs.
- Participates in several CDC-wide advisory boards representing customer concerns to persuade and drive outputs and recommendations in support of customer needs and advancement of Information Technology solutions, standards, and protocol.
- Initiates recommendations to Informatics Advisor related to technology enhancements which are factored into top senior management decisions within agency.
- Tracks and reports information technology project updates to ensure scope is adequately defined for successful implementation.
- Utilizes CDC Enterprise Project Life Cycle concepts by identifying necessary resources, outlining project goals and objectives, assigning action items, completing project deliverables, and ensuring timely software delivery per customer's requirements.
- Utilizes project management principles for managing time and resource allocation.
- Develops standard operational policies and procedures for data collection, storage, and security utilizing existing federal and CDC's guidance.
- Adheres to and possess knowledge of all Federal, HHS, and CDC IT infrastructure security requirements, business continuity, and information assurance policies and standards for existing application compliance and new application development.
- Responsible for communicating and implementing the IT Services Office and Management Information System Office system enhancements such as releases, update deployments, and use case testing.
- Maintain a comprehensive knowledge of IT concepts and solutions that support for web based and standalone technologies such as the Intranet, SharePoint, and Project Server which offers solutions to complex data complications where standard resolution has not been developed.
- Subject Matter expert regarding system interrelationships, data configuration, and information flow and availability for SQL Database Server, Active Directory, Windows Server, Team Foundation Server, Project Server, and SharePoint Server.
- Works directly with customer to enhance requirements by applying advanced system and evaluation principles to existing solutions, methods, and tools sufficient to influence the customer to accept and adopt findings and recommendations related to new technologies leading to overall reduction in cost and time.
- Implements performance management and measurement methods, tools, and techniques sufficient to conduct software analyses and recommend resolution of complex issues affecting the delivery of solution.
- Works collaboratively with CDC Internal Users and external partners as the User Identity liaison for CDC JOIN User Profile creation.
- Plans and develops complex protocols and processes for custom workflow development which leads to the reduction in need of manual business processes across agency.
- Led center wide migration to core agency Information Technology application platform.
- Administrator of Information Technology Solution Change Management process.
- Monitors the data integrity and security of environment to ensure its compliance to Certificate of Need Analysis (CNA).

- Establishes frequent communication with customers in order to preserve effective relationships as well as to understand and apply the processes of project management for successful software implementation.
- Reviews and creates NCIRD Intranet content and manage usability layout.
- Facilitates all Change Management Request and Outages for NCIRD Intranet.

SharePoint Architect/Knowledge Manager

01/2011 – 09/2011; Full Time

United States Army, Signal Center of Excellence,

Fort Gordon, GA

Contracting Company: Science Applications International Corporation (SAIC) - Defense Solutions Team

Clearance: Active Secret Clearance

Award(s): Coin of Excellence

- Primary Information Technology Solution Architect & Subject Matter Expert for the United States Army, Signal Center of Excellence (SIGCoE) organization of 1,500 soldiers, civilians, and contractors.
- Monthly Trainer for TRADOC Knowledge Environment (TKE) End user and Administrator user courses.
- Provides oversight in the development and implementation of electronic announcement submissions for display on web based Television Portal.
- Provides comprehensive knowledge of system architecture and infrastructure standards which leads to the implementation of best practices and methodology for applying new technologies to resolve existing problems leading to significant cost savings over time.
- Utilizes project management skills for the planning, coordination and implementation of complex projects assigned adding significant value to regiment's core business efficiency.
- Effectively manages time and resources for the implementation and development of complex Information Technology solutions.
- Creates regular leadership reports providing project status and outline possible risks with mitigation plans for successful implementation.
- Create and facilitate informative learning platforms bringing awareness to new technologies which can leverage increased usability and solution efficiency.
- Initiates findings and recommendations to senior management on the decision making of Information Technology solutions that globally impact local and overseas collaboration.
- Liaises with Enterprise Information Technology Officer regarding software enhancements such as releases, update deployments, and use case testing.
- Establishes standard operating policies and procedures adaptive of federal information technology principles associated with the maintenance and administration of existing and future solutions.
- Provides exemplary customer service and support as the Administrator of Shared Services Support center providing Level 3 support to development resources, administrators, and end users.
- Manages Application Implementation Plans as directed by customer requirements utilizing task assignment, prioritization, and resource allocation standards.
- Extends oral and writing skill set by publishing an informative newsletter highlighting key technology advancements which offers complex and diversified solutions for addressing interagency system needs.
- Provide integrity in analyzing system data and ensuring that all personal identification information is encrypted.

Internal Applications Manager/ Business Steward

07/2006 – 01/2011; Full Time

Georgia Department of Community Health, Atlanta, GA

Information Technology Infrastructure Staff

Training: SharePoint 2010 Administration

- Internal Applications Manager for agency's Information Technology Infrastructure Division with a \$30M budget.
- Information Technology Technical Lead for State of Georgia Medicaid Management Information Systems (MMIS) Conversion. The MMIS system is used in all hospitals and medical centers across the State of Georgia.
- Technical subject matter expert for Agency Disaster Recovery Technical Team leveraging expertise in Information Technology Security and Business Continuity.
- Provides exemplary Project Management and leadership capabilities in planning, coordinating, and maintaining projects assigned carrying out the overall agency mission.
- Demonstrates the effectiveness of new concepts and ideas in Health Informatics that provides strategic way forward for the Office of Health Information Technology and other statewide facilities.
- Provides technical input in developing, issuing, and evaluating procurement requirements and guidelines while exercising balanced, definitive, and sovereign judgment.
- Information Technology Subject Matter Expert providing senior advisement in development requirements and standards for Health Information Exchange Solutions impacting statewide facility operations.
- Apply Information Technology best practices in the Human Resources Recruitment Business Life Cycle Development Process
- Works collaboratively with business leads to implement software abiding effectively and efficiently to agency's system security standards.
- Liaison between agency and technical delivery team communicating customer's requirements to develop optimal solutions exceeding customer's core business needs.
- Liaison with agency's contractual staff regarding software enhancements such as releases, update deployments, and use case testing.
- Develops Software Implementation Plan for Server Engineers and Architects reducing downtime and adding deployment efficiency.
- Provides written and oral presentation to senior management to ensure effective communication and adequate understanding of project scope.
- Exude customer service principles which coordinating with key project stakeholders to understand customer's business needs, goals, objectives, and wanted end result.
- Data Security Analyst in transmitting sensitive data containing patient health information.
- Documents software requirements at all levels; functional and non-functional

- Utilize Information Technology Infrastructure Library (ITIL) processing to manage all network environments.
- Provides a risk assessment of all agency applications in procuring future funding for software support.

ACCOMPLISHMENT AND STUDIES

Notable Presentations

CDC IT PM Summit, Panelist	2024
Session Topic: <i>Success Stories using Agile Methods</i>	
The Future of Medical Countermeasures and Data Analysis	2022
Generational Differences in the Workplace (CDC 2019 Young Professionals Conference)	2019
Fireside Chat with CDC Senior Leadership Moderator	2019
CIO Summit Panel with Gartner SMEs	2018

Affiliations and Accomplishments (Professional) :

<i>Outstanding Atlanta Recipient</i>	Fall 2021
<i>Women in IT, Woman to Watch Global Award Recipient</i>	Fall 2021
Harriett Tubman School of Computer Science and Technology, Board Chair	Fall 2019 – 2021
New Leaders Council Institute, Atlanta Fellow	Fall 2019 -- present
Emerging Leaders of DeKalb County, a program of Leadership DeKalb	Winter 2017
Angels N Tech, Inc., <i>Executive Chair</i>	Spring 2016 – present
Women who Code, Metro Atlanta Chapter	Fall 2014
Women in Technology, Atlanta Chapter	Fall 2014
Project Management Institute, Member	Fall 2014
NCIRD Award in Information Technology Excellence	Fall 2013
CDC Young Professionals Network, <i>Past President</i>	Spring 2013- present
CDC Diversity Council – <i>Chair</i>	Spring 2013 - present
Center for Disease Control NCIRD Mentoring <i>Fellow</i>	Spring 2012- 2016
Microsoft SharePoint Developers Atlanta Group <i>Member</i>	Spring 2012- 2018
CDC SharePoint Developers Community of Practice Member	Fall 2011- present
CDC JOIN Business Advisory Board Member	Spring 2011 - 2015
CDC Enterprise SharePoint Governance Council Member Alternate	Fall 2010- 2019

Affiliations and Accomplishments (Community Focus):

Junior League of DeKalb County, Treasurer	Fall 2017 - present
Delta Sigma Theta Sorority, Inc. Decatur Alumnae Chapter <i>Communications and Technology Member</i>	Summer 2009 – present