



Change Order

Quote prepared on:

December 21, 2022

Quote prepared by:

Crystal Roth

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Quote #: Q-121271

Primary Quoted Solution: PSJ Enterprise

Subsidiary: Superior, LLC

Quote expires on: March 21, 2023

Change Order in reference to:

Quote prepared for:

Karrie Weddle

DeKalb County Police Department

1300 Commerce Drive

Decatur, GA 30030

770-724-7541

Thank you for your interest in CentralSquare. CentralSquare provides software that powers over 8,000 communities. More about our products can be found at www.centralsquare.com.

WHAT SERVICES ARE INCLUDED?

DESCRIPTION	TOTAL
1. Public Safety Technical Services - Fixed Fee	3,900.00
Services Total	3,900.00 USD

QUOTE SUMMARY

Services Subtotal	3,900.00 USD
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Quote Subtotal 3,900.00 USD

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Quote Total	3,900.00 USD
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WHAT ARE THE RECURRING FEES?

TYPE	AMOUNT
FIRST YEAR MAINTENANCE TOTAL	0.00
FIRST YEAR SUBSCRIPTION TOTAL	0.00

The amount totals for Maintenance and/or Subscription on this quote include only the first year of software use and maintenance. Renewal invoices will include this total plus any applicable uplift amount as outlined in the relevant purchase agreement.

BILLING INFORMATION

Fees will be payable within 30 days of invoicing.

Please note that the Unit Price shown above has been rounded to the nearest two decimal places for display purposes only. The actual price may include as many as five decimal places. For example, an actual price of \$21.37656 will be shown as a Unit Price of \$21.38. The Total for this quote has been calculated using the actual prices for the product and/or service, rather than the Unit Price displayed above.

Prices shown do not include any taxes that may apply. Any such taxes are the responsibility of Customer. This is not an invoice.

Any portion of the contract cancelled by the customer, will be credited to future invoices.

For customers based in the United States or Canada, any applicable taxes will be determined based on the laws and regulations of the taxing authority(ies) governing the "Ship To" location provided by Customer on the Quote Form.

PAYMENT TERMS

License Fees & Annual Subscriptions

- 100% Due Upon Contract Execution

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Contract Startup

- 100% Due Upon Contract Execution

Hardware & Third-Party Software

- 100% Due Upon Contract Execution

Services

- Fixed Fee: 100% Due Contract Execution
- Time & Material: Due as Incurred

Third-Party Services

- Fixed Fee: 50% Due Upon Contract Execution; 50% Due Upon Completion

Travel & Living Expenses

- Due as Incurred

PURCHASE ORDER INFORMATION

Is a Purchase Order (PO) required for the purchase or payment of the products on this Quote Form? (Customer to complete)

Yes [] No []

Customer's purchase order terms will be governed by the parties' existing mutually executed agreement, or in the absence of such, are void and will have no legal effect.

PO Number: _____

Initials: _____

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DeKalb County Police Department

Signature:

Name:

Date:

Title:

Summary of Services

Project: Dekalb County Police, GA, Enterprise RapidSOS Interface.

The parties mutually agree and acknowledge this Summary of Services is a high-level overview of the project requested, not a detailed requirements or design of solution.

Project Scheduling

Parties agree a schedule will be provided for services within sixty (60) days from the execution of the above quote number.

Change Requests

The parties may request a change to this summary of services, to increase hours or deliverables, through a written request to the CentralSquare project manager or resource.

Services Scope of Project

The project includes the following scope of services.

CentralSquare will install and configure the CAD Enterprise Standard Interface: RapidSOS in the Production CAD Enterprise system.

CentralSquare shall implement a standard RapidSOS, service-based, interface to work with the RapidSOS API. The API provides the ability for connecting clients to query the RapidSOS Clearinghouse server over public networks only when using TLS and tightly-controlled API keys. The API keys are used during the query process to authenticate the requestor to an agency that is authorized to retrieve caller location data. The Clearinghouse contains the information of callers that have:

1. The technical ability to deliver their location information to the Clearinghouse;
2. Placed a 911 call.

The RapidSOS Clearinghouse server interfaces with CAD Enterprise through a host server using a REST Web Service (HTTPS). Once an Incident ID is assigned to a call incident that was created using ANI/ALI data, the Interface will query the Clearinghouse using the received ANI and return the location for that caller (if a location is available). Workflows on assigning an Incident ID to a call varies between agencies and will affect how this interface initially queries the Clearinghouse.

NOTE: In order to test the Interface in isolation from Production a Test System with Interface Server(s) may be required, depending on the nature of the interface.



Interface Deployment Process

The following are the significant tasks included in this implementation:

<i>Major Task</i>	<i>Description</i>
Schedule	Central Square and the Client will schedule the Interface Implementation Tasks. Any required Code Tables, configurations and Templates must be built as a Pre-requisite for Interface testing to begin
Configuration Documentation	Central Square will provide a configuration document to the Client.
Review	An in-depth review between CentralSquare and the client SME will be held. This meeting can be recorded.
Third Party Requirements	Client will arrange Third Party meetings with Central Square and ensure provision of appropriate documentation.
Setup	Central Square will configure any servers and systems needed for the Interface Deployment.
Installation & Configuration	Central Square will install the Interface, configure the interface and dry-run test the interface
Functional Testing	Central Square will test the Interface with the client and third parties.
Sign Off	Client Signs off on the Interface
Go Live	The Interface is brought live



Roles and Responsibilities

CentralSquare:

- Central Square consultants will install and configure the Interface.
- Central Square will gather the operational requirements for each of the Custom Interfaces and develop the Configuration Document.
- Central Square will Provide the Configuration Document to the Client for review and approval for custom interfaces only.
- Central Square will Develop Custom Interfaces based on the approved Configuration Document.
- CentralSquare will work with the Client on testing interfaces.
- While not the explicit responsibility of CentralSquare to work directly with third parties on behalf of the Client, CentralSquare may aid the Client to facilitate the communication with third parties where a partnership exists: this includes working with other vendors, state agencies, and local agencies that control products and/or databases with which CentralSquare products are to be integrated.
- CentralSquare will Install interfaces listed in the Purchase Order.
- CentralSquare will provide documentation or training for Client SMEs on functionality and maintenance of each interface as installed and configured.

Client:

- Client will share with CentralSquare the planning and tasks of creating the interfaces with all third parties.
- Client to provide underlying hardware and/or virtual infrastructure, Operating system and SQL licensing for any additional servers required for the deployment of the Interface(s).
- Client will act as the primary point of contact with third parties, including other vendors, state agencies, and local agencies that control products and/or databases with which CentralSquare products are to be interfaced/integrated.
- Client will provide detailed schema, protocol, query specifications, access to API as needed and available per interface.
- Client will ensure design decisions for custom interfaces are made conclusively and in a timely fashion.
- Client will provide a point of contact for each interface with knowledge and experience of the workflow and data.
- Client is responsible for validating all data transferred into or from CentralSquare Solutions to another application.
- Client will provide Subject Matter Experts (SMEs) familiar with existing data structures in the legacy system to assist with the interface process.
- Client will provide expertise in third-party data, data mapping, and data validation.
- Client will Participate in testing.
- Client will Sign off on the completed Interface.



Project Management

Even in smaller, less complex projects, there needs to be a point of contact and someone driving a project to successful completion. CentralSquare's Implementation Methodology ensures a project has the right amount of oversight needed to successfully complete the work, no more no less. A CentralSquare Project Manager will be your point of contact for the scoped work with you to develop a timeline to meet your needs, drive the timeline to completion, work to resolve any issues that may arise during the life of the project, all while keeping you up to date so you have the peace of mind your project is on track for a successful completion.

Professional Services

Throughout the course of the project, CentralSquare will use several types of services (defined herein) to complete the necessary steps for successful deployment of the contracted services. The overall services aligned to implementation include Consulting Services, Technical Services, Data Conversion Services, Training Services, and in some cases, Installation Services.