

2023 Anticipated Project List - HTC Global Services, Inc.

Project	Completion Dates
Enquesta - Water Billing System Replacement	12/31/2023
Finance Staff Augmentation	On-Going
IT Staff Augmentation	On-Going
Oracle 311 CRM Phase II & III	1/31/2024
Cityworks WAM Replacement Phase I & II	1/31/2024
Avaya Upgrade	2/29/2024
NICE - Police and DA	12/31/2023
PATS Replacement	2024
GCEPS Automation	pending
E Citations	pending
Solicitor Module	pending
OCR Enhancement	
Fuel Master	2024
Landmark Project	2024
Justware Upgrade	pending
JCATS	pending
FMIS Cloud Financials	pending
CPAK Hardware Migration	pending
Xerox Replacement	pending
MC InTne (MDM)	pending
Microsoft Multifactor Authentication	pending