



Legislation Details (With Text)

File #: 2020-1251 **Version:** 1 **Name:**

Type: Resolution **Status:** Action

File created: 10/8/2020 **In control:** Board of Commissioners

On agenda: 11/17/2020 **Final action:** 11/17/2020

Title: Commission District(s): ALL
CO - Change Order No. 3 to Contract No. 1072167 for Billing System Replacement (Multiyear Contract): for use by the Department of Innovation (IT). This contract consists of the delivery, implementation, integration and annual maintenance and support of a state-of-the-art Customer Information System (CIS) solution. Awarded To: Systems & Software, Inc. Amount Not To Exceed: \$1,728,300.00.

Indexes:

Attachments: 1. Agenda Notes, 2. Change Order Request 2020-1251

Date	Ver.	Action By	Action	Result
11/17/2020	1	Board of Commissioners	approved	Pass
11/10/2020	1	OPS-County Operations Committee	recommended for approval.	Pass
11/10/2020	1	Board of Commissioners	deferred to the next meeting	Pass
11/3/2020	1	Committee of the Whole	Accepted to the BOC agenda and assigned	

Purchasing Type: Change Order (CO)

Public Hearing: YES NO **Department:** Purchasing & Contracting

AGENDA ITEM:

Commission District(s): ALL

CO - Change Order No. 3 to Contract No. 1072167 for Billing System Replacement (Multiyear Contract): for use by the Department of Innovation (IT). This contract consists of the delivery, implementation, integration and annual maintenance and support of a state-of-the-art Customer Information System (CIS) solution. Awarded To: Systems & Software, Inc. Amount Not To Exceed: \$1,728,300.00.

Information Contact: Cathryn G. Horner, Director

Phone Number: (404) 371-6334

PURPOSE:

Awarded by the BOC on June 27, 2017 for an amount not to exceed \$4,965,567.83. On October 9, 2018, the BOC approved Change Order No. 1 for an amount not to exceed \$175,790.27 to cover expenses of the addition of enQuesta instances for Development and Pre-Production activities to help ensure continuity of operations and fulfill disaster recovery requirements. On May 14, 2019, the BOC approved Change Order No. 2 for an amount not to exceed \$1,795,040.61 to cover expenses to expand the scope of work. This request is to cover additional funding due to the COVID-19 pandemic and resulting impact on vendor and County resources caused by travel and training restrictions. The project timeline had to be adjusted to include additional configuration, testing and training cycles, and accommodate new-norm requirements for revised ways to conduct testing and training.

RECOMMENDATION:

Recommend approval of Change Order No. 3 with:

Systems & Software, Inc., 426 Industrial Avenue, Suite 140, Williston, VT 05495

Amount Not To Exceed: \$1,728,300.00

and authorize the Chief Executive Officer to execute the change order and all associated documents.

ADDITIONAL INFORMATION:

- | | |
|------------------------------|-----------------------|
| 1. LSBE Participation: | 20% |
| 2. Contract Effective Date: | November 17, 2017 |
| 3. Contract Expiration Date: | December 31, 2023 |
| 4. Amount Spent To Date: | \$6,760,608.44 |
| 5. Funding | Enterprise - CIP (IT) |