



## Legislation Details (With Text)

**File #:** 2019-4329    **Version:** 2    **Name:**

**Type:** Resolution    **Status:** Preliminary Item

**File created:** 9/18/2019    **In control:** Board of Commissioners

**On agenda:** 11/19/2019    **Final action:** 11/19/2019

**Title:** Commission District(s): All  
CO - Change Order No. 2 to Contract No. 1092092 (Sole Source) for Gov Cx 311 Accelerator Services Software Solution: for the Department of Innovation and Technology (DoIT). This contract consists of implementing the 311system modernization via the Oracle Customer Relationship Management System. Awarded to: Speridian Technologies, LLC. CONTRACT TERM EXTENSION ONLY.

**Indexes:**

**Attachments:** 1. Agenda Notes, 2. Change Order Request Form

Date	Ver.	Action By	Action	Result
11/19/2019	2	Board of Commissioners		
11/12/2019	2	OPS-County Operations Committee	recommended for approval.	Pass
11/12/2019	2	Board of Commissioners	deferred to the next meeting	Pass
11/5/2019	2	Committee of the Whole	Accepted to the BOC agenda and assigned	

**Purchasing Type:** Change Order (CO)

**Public Hearing:** YES  NO     **Department:** Purchasing & Contracting

**AGENDA ITEM:**

**Commission District(s): All**

CO - Change Order No. 2 to Contract No. 1092092 (Sole Source) for Gov Cx 311 Accelerator Services Software Solution: for the Department of Innovation and Technology (DoIT). This contract consists of implementing the 311system modernization via the Oracle Customer Relationship Management System. Awarded to: Speridian Technologies, LLC. CONTRACT TERM EXTENSION ONLY.

**Information Contact:** Talisa Clark, CPPO

**Phone Number:** (404) 687-2797

**PURPOSE:**

Awarded by the BOC on December 12, 2017 for an amount not to exceed \$400,000.00. On December 4, 2018, the BOC approved Change Order No. 1 to extend the contract's term to December 31, 2019. Speridian Technologies is the only Oracle partner with the proprietary GOV Cx 311 Accelerator tool. The implementation has been delayed due to internal issues within the vendor's business. This request is to extend the contract's term to December 31, 2020 to allow the work to be completed.

**RECOMMENDATION:**

Recommend approval of Change Order No. 2 with:

Speridian Technologies, LLC 2400 Louisiana Blvd., NE, Albuquerque, NM 87110

and to authorize the Chief Executive Officer to execute the change order and all associated documents.

**ADDITIONAL INFORMATION:**

- |                              |                          |
|------------------------------|--------------------------|
| 1. Contract Effective Date:  | December 12, 2017        |
| 2. Contract Expiration Date: | December 31, 2019        |
| 3. Amount Spent To Date:     | \$215,000.00             |
| 4. Funding:                  | General Operating (DoIT) |