



Legislation Details (With Text)

File #: 2024-0204 **Version:** 1 **Name:**

Type: Resolution **Status:** Preliminary Item

File created: 1/29/2024 **In control:** Board of Commissioners

On agenda: 3/12/2024 **Final action:** 3/12/2024

Title: Commission District(s): ALL
 CO - Change Order No. 5 to Contract No. 1072167 Customer Billing System Replacement (Multiyear Contract): for use by the Department of Innovation & Technology (DoIT). This contract consists of the delivery, implementation, integration, and annual maintenance and support of a state-of-the-art Customer Information System (CIS) solution. This request seeks to increase contract funds to continue additional go-live support training, resources and per diem professional services. Awarded to Systems & Software, Inc. Amount Not To Exceed: \$250,000.00.

Indexes:

Attachments: 1. Agenda notes.pdf, 2. Agenda Items CPA 1072167

Date	Ver.	Action By	Action	Result
3/12/2024	1	Board of Commissioners	approved	Pass
3/5/2024	1	OPS-County Operations Committee	recommended for approval.	Pass
3/5/2024	1	Committee of the Whole	Accepted to the BOC agenda and assigned	

Purchasing Type: Change Order (CO)

Public Hearing: YES NO **Department:** Purchasing & Contracting

AGENDA ITEM:

Commission District(s): ALL

CO - Change Order No. 5 to Contract No. 1072167 Customer Billing System Replacement (Multiyear Contract): for use by the Department of Innovation & Technology (DoIT). This contract consists of the delivery, implementation, integration, and annual maintenance and support of a state-of-the-art Customer Information System (CIS) solution. This request seeks to increase contract funds to continue additional go-live support training, resources and per diem professional services. Awarded to Systems & Software, Inc. Amount Not To Exceed: \$250,000.00.

Information Contact: Michelle Butler, Chief Procurement Officer

Phone Number: (404) 687-3581

PURPOSE:

Awarded by the BOC on June 27, 2017, for an amount not to exceed \$4,965,567.83. On October 9, 2018, the BOC approved Change Order No. 1 for an amount not to exceed \$175,790.27. On May 14, 2019, the BOC approved Change Order No. 2 for an amount not to exceed \$1,795,040.61. On November 17, 2020, the BOC approved Change Order No. 3 for an amount not to exceed \$1,728,300.00. On October 24, 2023, the BOC approved Change Order No. 4 to increase the contract term through June 30, 2024. This contract consists of the

delivery, implementation, integration, and annual maintenance and support of a state-of-the-art CIS solution. This request seeks to increase the contract funds to continue additional go-live support training and resources, including professional services per diem such as the deployment of additional trainers and subject matter experts.

RECOMMENDATION:

Recommend approval of Change Order No. 5 with:

Systems & Software, Inc., 426 Industrial Avenue, Suite 140, Williston, VT 05495

Amount Not To Exceed: \$250,000.00

and authorize the Chief Executive Officer to execute the change order and all associated documents.

ADDITIONAL INFORMATION:

- | | |
|------------------------------|----------------------------|
| 1. LSBE Participation: | 4% |
| 2. Contract Effective Date: | November 17, 2017 |
| 3. Contract Expiration Date: | June 30, 2024 |
| 4. Amount Spent To Date: | \$8,664,698.71 |
| 5. Funding: | General - CIP Funds (DoIT) |