

# **DeKalb County Government**

Manuel J. Maloof Center 1300 Commerce Drive Decatur, Georgia 30030

# Legislation Details (With Text)

File #: 2024-0111 Version: 1 Name:

Type: Resolution Status: Action

File created: 1/3/2024 In control: Board of Commissioners

On agenda: 2/14/2024 Final action:

Title: Commission District(s): All

SS - enQuesta Annual Hosting, Maintenance, and Support (Sole Source): for use by the Department of Innovation and Technology (DoIT). Consists of the annual hosting, maintenance, and support of a state-of-the-art Customer Information System (CIS) solution for the County's customer billing system in the Annual Market Customer Market C

integration. Awarded to Systems and Software, Inc. Amount Not To Exceed: \$2,568,381.67.

Indexes:

Attachments: 1. AGENDA NOTES, 2. NCPR (SS)

Date	Ver.	Action By	Action	Result
2/14/2024	1	Board of Commissioners	approved	Pass
2/6/2024	1	OPS-County Operations Committee	recommended for approval.	Pass
1/23/2024	1	Board of Commissioners	deferred	Pass
1/16/2024	1	Committee of the Whole	Accepted to the BOC agenda and assigned	

**Purchasing Type:** Sole Source (SS)

**Public Hearing: YES** □ **NO** ☒ **Department:** Purchasing & Contracting

**AGENDA ITEM:** 

**Commission District(s): All** 

SS - enQuesta Annual Hosting, Maintenance, and Support (Sole Source): for use by the Department of Innovation and Technology (DoIT). Consists of the annual hosting, maintenance, and support of a state-of-theart Customer Information System (CIS) solution for the County's customer billing system integration. Awarded to Systems and Software, Inc. Amount Not To Exceed: \$2,568,381.67.

Information Contact: Michelle N. Butler, Chief Procurement Officer

**Phone Number:** (404) 687-3581

#### **PURPOSE:**

Consists of the annual hosting, maintenance, and support of a state-of-the-art CIS solution for the County's customer billing system integration. These services also include software updates, custom modifications, or upgrades for functionality improvements and bug fixes, which cannot be obtained from any other vendor due to their exclusive ownership of all functionalities, software, and support services relevant to this project.

#### **RECOMMENDATION:**

Recommend approval of the Sole Source with:

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Systems and Software, Inc., 10 East Allen St, Suite 201, Winooski, VT 05404

Amount Not To Exceed: \$2,568,381.67

and authorize the Chief Executive Officer to execute the contract and all associated documents.

### **ADDITIONAL INFORMATION:**

Contract Effective Date: Date of Execution
Contract Expiration Date: December 31, 2028

3. Funding: General - Operating (DoIT)