



Legislation Details (With Text)

**File #:** 2024-0710    **Version:** 1    **Name:**

**Type:** Resolution    **Status:** Preliminary Item

**File created:** 5/29/2024    **In control:** Board of Commissioners

**On agenda:** 7/9/2024    **Final action:**

**Title:** Commission District(s): ALL  
 SS - Microsoft Unified Support Services (Sole Source): for use by the Department of Innovation and Technology (DoIT). Consists of support services that help minimize downtime in the event an issue occurs and impact the Microsoft environment within the County. Awarded to Microsoft Corporation. Amount Not To Exceed: \$999,627.00.

**Indexes:**

**Attachments:** 1. AGENDA NOTES.pdf, 2. NCPR Form.pdf, 3. Public Form, 4. Sole Sources cfm\_05-09-2024.pdf, 5. Microsoft Letter.pdf, 6. Microsoft Enterprise Services Work Order for County Of Dekalb.pdf

Date	Ver.	Action By	Action	Result
7/9/2024	1	Board of Commissioners		
6/27/2024	1	OPS-County Operations Committee	recommended for approval.	Pass
6/27/2024	1	Committee of the Whole	Accepted to the BOC agenda and assigned	

**Purchasing Type:** Sole Source (SS)

**Public Hearing:** YES  NO     **Department:** Purchasing & Contracting

**AGENDA ITEM:**

**Commission District(s): ALL**

SS - Microsoft Unified Support Services (Sole Source): for use by the Department of Innovation and Technology (DoIT). Consists of support services that help minimize downtime in the event an issue occurs and impact the Microsoft environment within the County. Awarded to Microsoft Corporation. Amount Not To Exceed: \$999,627.00.

**Information Contact:** Michelle Butler, Chief Procurement Officer

**Phone Number:** (404) 687-3581

**PURPOSE:**

This request seeks to provide a comprehensive support solution that will help minimize significant downtime in the event that problems occur and impact the Microsoft environment within the County. Without the support access to patches, security alerts, and support will be non-existent delaying remediation response time.

**RECOMMENDATION:**

Recommend approval of the sole source with:

Microsoft Corporation, 1 Microsoft Way, Redmond, WA 98052

Amount Not To Exceed: \$999,627.00

and authorize the Chief Executive Officer to execute the contract and all associated documents.

**ADDITIONAL INFORMATION:**

1. Contract Effective Date:   Date of Execution
2. Contract Expiration Date:   May 31, 2025
3. Funding:                    General Operating (DoIT)