



## Legislation Details

---

**File #:** 2024-0492    **Version:** 1    **Name:**

**Type:** Resolution    **Status:** Preliminary Item

**File created:** 3/30/2024    **In control:** Board of Commissioners

**On agenda:** 5/14/2024    **Final action:** 5/14/2024

**Title:** Commission District(s): ALL  
RAT - Ratification of Contract No. 1373720, Emergency Medical, Police, and Fire Priority Dispatch Systems (Multiyear) utilized in E911 Communications for the Departments of Fire Rescue and Police Services. This contract consists of ProQA Emergency Fire Dispatch (EFD) Protocol and the implementation of a Police Priority Dispatch System (PPDS) which includes licensing renewal service and support, training and certification, upgrades, and maintenance. This also includes Q Plus a new module for expert case review and reporting. This proprietary Protocol Software as a Service establishes the response of public safety calls through E911 based on if it is a Fire, Emergency Medical Service, or a Police call. This request seeks to ratify a multiyear contract for previously provided services effective February 8, 2023. This request also seeks approval to continue services through December 31, 2028. Awarded to Priority Dispatch Corporation. Amount Not to Exceed: \$1,560,878.44.

**Indexes:**

**Attachments:** 1. Agenda Notes - 2024-0492, 2. UD Memo, Contract, Paid Invoices, 3. UD Memo, Quotes - 2024-0492

Date	Ver.	Action By	Action	Result
5/14/2024	1	Board of Commissioners	approved	Pass
5/7/2024	1	ERPS-Employee Relations & Public Safety Committee	recommended for approval.	Pass
5/7/2024	1	Committee of the Whole	Accepted to the BOC agenda and assigned	