

Legislation Text

File #: 2022-2219, **Version:** 1

Purchasing Type: Change Order (CO)

Public Hearing: YES NO

Department: Purchasing & Contracting

AGENDA ITEM:

Commission District(s): ALL

CO - Change Order No. 4 to Contract No. 1092092 GOV CX 311 Accelerator Services (Sole Source): for use by the Department of Innovation and Technology (IT). This contract consists of the implementation of the 311-system modernization. This request is to increase the scope of work and funding. Awarded to Speridian Technologies. Amount Not To Exceed: \$336,760.00.

Information Contact: Michelle Butler, Procurement Manager

Phone Number: (404) 687-3581

PURPOSE:

Awarded by the BOC on December 12, 2017, for an amount not to exceed \$400,000.00. On December 4, 2018, the BOC approved Change Order No. 1 to extend the contract's term to December 31, 2019. On November 19, 2019, the BOC approved Change Order No. 2 to extend the contract's term to December 31, 2020. On November 17, 2020, the BOC approved Change Order No. 3 for an amount not to exceed \$450,000.00 and to extend the contract term to December 2023. This request is to add three (3) projects: 311 integration with Middleware; updating the Oracle Service to implement the Categorize and Track tool on the Oracle 311 platform; and implementation of Customer Portal branding, styling, and Oracle Intelligent Advisor.

RECOMMENDATION:

Recommend the approval of Change Order No. 4 with:

Speridian Technologies, LLC, 2400 Louisiana Blvd., NE, Albuquerque, NM 87110

Amount Not To Exceed: \$336,760.00

and authorize the Chief Executive Officer to execute the change order and all associated documents.

ADDITIONAL INFORMATION:

- | | |
|------------------------------|-------------------|
| 1. Contract Effective Date: | December 12, 2017 |
| 2. Contract Expiration Date: | December 31, 2023 |
| 3. Spend Amount: | \$674,698.00 |
| 4. Funding: | CIP (DoIT) |