



# DeKalb County Government

Manuel J. Maloof Center  
1300 Commerce Drive  
Decatur, Georgia 30030

## Legislation Text

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**File #:** 2019-3701, **Version:** 1

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**Purchasing Type:** Sole Source (SS)

**Public Hearing:** YES  NO

**Department:** Purchasing & Contracting

**AGENDA ITEM:**

**Commission District(s):** ALL

SS - ProQA Emergency Fire Dispatch (EFD) Protocol (Sole Source): for use by Police Services - E911 Communications. Consists of the purchase of the Fire Priority Dispatch System (FPDS®) software, onsite installation, training, maintenance and off-site support. Awarded to Priority Dispatch, Corp. Amount Not To Exceed: \$294,085.00.

**Information Contact:** Talisa Clark, CPPO

**Phone Number:** (404) 687-2797

**PURPOSE:**

This software consists of the International Academies of Emergency Dispatch's® (IAED™) unified fire priority protocol system used by emergency dispatchers to give lifesaving instructions when citizens call for help. This proprietary technology will standardize how emergency fire dispatchers communicate with callers, helping them logically prioritize the dispatch process and actions, which would in turn improve the emergency response systems and reduce the County's exposure to liability. The County has been utilizing various modules of this software since 2004. The County's Medical Priority Dispatch Protocol policy requires the use of the EMD protocols.

**RECOMMENDATION:**

Recommend approval of the sole source with:

Priority Dispatch, Corp., 110 Regent Street, Suite 500, Salt Lake City, UT 84111

Amount Not To Exceed: \$294,085.00

**ADDITIONAL INFORMATION:**

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|------------------------------|---------------|
| 1. Contract Effective Date:  | Date of Award |
| 2. Contract Expiration Date: | July 31, 2020 |
| 3. Funding:                  | Police - (PS) |