



Legislation Text

File #: 2022-2238, **Version:** 1

Purchasing Type: Change Order (CO)

Public Hearing: YES NO

Department: Purchasing & Contracting

AGENDA ITEM:

Commission District(s): ALL

CO - Change Order No. 6 to Contract No. 1010560 for Computer Aided Dispatch (CAD) System (Multiyear): for use by Emergency 911 and Fire Rescue (FS). This contract consists of providing an enhanced CAD system for receiving and responding to the County's emergency E911 calls and Fire Rescue. Awarded to CentralSquare Technologies, (formerly, TriTech Software Systems). Amount Not To Exceed \$14,060.48.

Information Contact: Michelle Butler, Esq., CPPO, Procurement Manager

Phone Number: (404) 687-3581

PURPOSE:

Awarded by the BOC on April 12, 2016 for an amount not to exceed \$8,808,405.02. On November 13, 2018, BOC approved Change Order No. 1 to add funding for an amount not to exceed \$520,560.00 for CAD interfaces and enhancements to directly connect with dispatch and 125 Inform Mobile Base licenses that will provide increase coverage for SPLOST equipment in Police Services and Fire Rescue vehicles. On June 25, 2019, BOC approved Change Order No. 2 to add funding not to exceed \$57,644.00 for CAD interfaces and enhancements to include the Field Ops component and Inform CAD archive server and software, inclusive of annual maintenance and support costs. On January 14, 2020, BOC approved Change Order No. 3 to add funding not to exceed \$155,393.00 for the upgrade of the CAD system to add Inform Mobile Text to Speech and Voice Commands which allows for the transmittal of records to the vehicle from the State entity verbally while also uploading the data to the ticketing software. On December 8, 2020, BOC approved Change Order No. 4 to add funding not to exceed \$38,220.00 to provide annual support for ArcServe High Availability software (covering 4 servers) throughout the remainder of contract term for the CAD System. On July 12, 2022, BOC approved Change Order No. 5 to add additional funding not to exceed \$142,706.83 to provide annual support to 100 subscriptions of Field Ops for Fire/EMS and their "First In" Station Alerting system over life of the contract. This request is to add funding that will allow the E-911 Communications Center to integrate with Rapid SOS software that will give call-takers access to a data base that provides access to real time location data from citizens' smart phones, making it easier to pinpoint where the caller is located.

RECOMMENDATION:

Recommend approval of Change Order No. 6 with:

CentralSquare Technologies, 9477 Waples Street, Suite 100, San Diego, CA 92121

Amount Not To Exceed: \$14,060.48

and authorize the Chief Executive Officer to execute the change order and all associated documents.

ADDITIONAL INFORMATION:

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|------------------------------|-------------------|
| 1. Contract Effective Date: | April 12, 2016 |
| 2. Contract Expiration Date: | December 31, 2026 |
| 3. Amount Spent To Date: | \$6,467,603.76 |
| 4. Funding: | Emergency 911 |