



DeKalb County Government

Manuel J. Maloof Center
1300 Commerce Drive
Decatur, Georgia 30030

Legislation Text

File #: 2024-0204, **Version:** 1

Purchasing Type: Change Order (CO)

Public Hearing: YES NO

Department: Purchasing & Contracting

AGENDA ITEM:

Commission District(s): ALL

CO - Change Order No. 5 to Contract No. 1072167 Customer Billing System Replacement (Multiyear Contract): for use by the Department of Innovation & Technology (DoIT). This contract consists of the delivery, implementation, integration, and annual maintenance and support of a state-of-the-art Customer Information System (CIS) solution. This request seeks to increase contract funds to continue additional go-live support training, resources and per diem professional services. Awarded to Systems & Software, Inc. Amount Not To Exceed: \$250,000.00.

Information Contact: Michelle Butler, Chief Procurement Officer

Phone Number: (404) 687-3581

PURPOSE:

Awarded by the BOC on June 27, 2017, for an amount not to exceed \$4,965,567.83. On October 9, 2018, the BOC approved Change Order No. 1 for an amount not to exceed \$175,790.27. On May 14, 2019, the BOC approved Change Order No. 2 for an amount not to exceed \$1,795,040.61. On November 17, 2020, the BOC approved Change Order No. 3 for an amount not to exceed \$1,728,300.00. On October 24, 2023, the BOC approved Change Order No. 4 to increase the contract term through June 30, 2024. This contract consists of the delivery, implementation, integration, and annual maintenance and support of a state-of-the-art CIS solution. This request seeks to increase the contract funds to continue additional go-live support training and resources, including professional services per diem such as the deployment of additional trainers and subject matter experts.

RECOMMENDATION:

Recommend approval of Change Order No. 5 with:

Systems & Software, Inc., 426 Industrial Avenue, Suite 140, Williston, VT 05495

Amount Not To Exceed: \$250,000.00

and authorize the Chief Executive Officer to execute the change order and all associated documents.

ADDITIONAL INFORMATION:

1. LSBE Participation: 4%
2. Contract Effective Date: November 17, 2017

3. Contract Expiration Date: June 30, 2024
4. Amount Spent To Date: \$8,664,698.71
5. Funding: General - CIP Funds (DoIT)