



DeKalb County Government

Manuel J. Maloof Center
1300 Commerce Drive
Decatur, Georgia 30030

Legislation Text

File #: 2018-2650, **Version:** 1

Purchasing Type: Change Order (CO)

Public Hearing: YES NO

Department: Purchasing & Contracting

AGENDA ITEM:

Commission District(s): All

CO - Change Order No. 1 to Contract No. 1072167 for Customer Billing System Replacement (Multiyear Contract): for use by the Department of Finance - Utility Customer Operations and the Department of Watershed Management (DWM). This contract consists of the delivery, implementation, integration and annual maintenance and support of a state-of-the-art Customer Information System (CIS) solution for DeKalb County's customer billing system replacement project. Awarded to Systems & Software, Inc. Amount Not To Exceed: \$175,790.27.

Information Contact: Talisa Clark, CPPO

Phone Number: (404) 687-2797

PURPOSE:

Awarded by the BOC on June 27, 2017 for an amount not to exceed \$4,965,567.83. This request is to increase the contract to add enQuesta instances for Development and Pre-Production activities to help ensure continuity of operations and fulfill disaster recovery requirements.

RECOMMENDATION:

Recommend approval of Change Order No. 1 with:

Systems & Software, Inc., 426 Industrial Avenue, Suite 140, Williston, VT 05495

Amount Not To Exceed: \$175,790.27

and authorize the Chief Executive Officer to execute the change order and all associated documents

ADDITIONAL INFORMATION:

1. LSBE Participation: 20%
2. Contract Effective Date: June 27, 2017
3. Contract Expiration Date: December 31, 2023
4. Amount Spent To Date: \$1,536,673.12
5. Funding: Enterprise - CIP Lines 1 and 2 (DWM)