



Legislation Text

File #: 2018-2367, **Version:** 1

Purchasing Type: Cooperative Agreement (CA)

Public Hearing: YES NO **Department:** Purchasing & Contracting

AGENDA ITEM:

Commission District(s): All

CA - Cooperative Agreement for Avaya Telephone and Voicemail System Upgrades: for use by the Department of Innovation and Technology (IT). Consists of upgrading the County's existing telephone and voicemail system. Awarded to Carousel Industries of North America, Inc. Amount Not To Exceed: \$702,246.00.

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PURPOSE:

Consists of piggybacking off the competitively let Statewide Contract (SWC) to replace and upgrade the County's obsolescent telephone and voicemail systems. The County's existing telephone and voicemail systems have been utilized since 2003 and upgraded last in 2007/2008; however the system is now obsolete, many features that are being requested by County departments and agencies cannot be provided. Voicemail systems have also failed on multiple occasions; upgrading the existing voicemail system ensures open records compliance with voicemail retention

RECOMMENDATION:

To approve the resolution and authorize the chief executive officer to execute all necessary documents.....

ADDITIONAL INFORMATION:

Contract Effective Date: June 1, 2012

Contract Expiration Date: September 30, 2018

Funding: General Operating and Utility Customer Operations Center (IT and DWM)