



Legislation Details

File #: 2019-3348 **Version:** 1 **Name:**
Type: Resolution **Status:** Preliminary Item
File created: 2/12/2019 **In control:** Board of Commissioners
On agenda: 3/12/2019 **Final action:**
Title: Commission District(s): All
RFP - Request for Proposals No. 18-500503 for Customer Service Training Program Design and Implementation: for use by the Department of Human Resources & Merit System (HR). Consists of the design and implementation of a Customer Service Training Program. Recommend award to the highest scoring proposer: Moran Consulting, Inc. Amount Not To Exceed: \$323,788.00.

Indexes:

Attachments: 1. Agenda Notes, 2. UD Recommendation, 3. BAFO Request, 4. BAFO Response, 5. 18-500503 - Cumulative Score Report

| Date | Ver. | Action By | Action | Result |
|-----------|------|---|----------------------------------|--------|
| 3/26/2019 | 1 | Board of Commissioners | approved | Pass |
| 3/5/2019 | 1 | ERPS-Employee Relations & Public Safety Committee | recommended for approval. | Pass |
| 2/26/2019 | 1 | Board of Commissioners | | |
| 2/19/2019 | 1 | Committee of the Whole | | |
| 2/19/2019 | 1 | ERPS-Employee Relations & Public Safety Committee | recommended holding in committee | |