



## Legislation Details

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**File #:** 2019-3348    **Version:** 1    **Name:**  
**Type:** Resolution    **Status:** Preliminary Item  
**File created:** 2/12/2019    **In control:** Board of Commissioners  
**On agenda:** 3/12/2019    **Final action:**  
**Title:** Commission District(s): All  
RFP - Request for Proposals No. 18-500503 for Customer Service Training Program Design and Implementation: for use by the Department of Human Resources & Merit System (HR). Consists of the design and implementation of a Customer Service Training Program. Recommend award to the highest scoring proposer: Moran Consulting, Inc. Amount Not To Exceed: \$323,788.00.

**Indexes:**

**Attachments:** 1. Agenda Notes, 2. UD Recommendation, 3. BAFO Request, 4. BAFO Response, 5. 18-500503 - Cumulative Score Report

Date	Ver.	Action By	Action	Result
3/26/2019	1	Board of Commissioners	approved	Pass
3/5/2019	1	ERPS-Employee Relations & Public Safety Committee	recommended for approval.	Pass
2/26/2019	1	Board of Commissioners		
2/19/2019	1	Committee of the Whole		
2/19/2019	1	ERPS-Employee Relations & Public Safety Committee	recommended holding in committee	