



Legislation Text

File #: 2024-0111, **Version:** 1

Purchasing Type: Sole Source (SS)

Public Hearing: YES NO

Department: Purchasing & Contracting

AGENDA ITEM:

Commission District(s): All

SS - enQuesta Annual Hosting, Maintenance, and Support (Sole Source): for use by the Department of Innovation and Technology (DoIT). Consists of the annual hosting, maintenance, and support of a state-of-the-art Customer Information System (CIS) solution for the County's customer billing system integration. Awarded to Systems and Software, Inc. Amount Not To Exceed: \$2,568,381.67.

Information Contact: Michelle N. Butler, Chief Procurement Officer

Phone Number: (404) 687-3581

PURPOSE:

Consists of the annual hosting, maintenance, and support of a state-of-the-art CIS solution for the County's customer billing system integration. These services also include software updates, custom modifications, or upgrades for functionality improvements and bug fixes, which cannot be obtained from any other vendor due to their exclusive ownership of all functionalities, software, and support services relevant to this project.

RECOMMENDATION:

Recommend approval of the Sole Source with:

Systems and Software, Inc., 10 East Allen St, Suite 201, Winooski, VT 05404

Amount Not To Exceed: \$2,568,381.67

and authorize the Chief Executive Officer to execute the contract and all associated documents.

ADDITIONAL INFORMATION:

1. Contract Effective Date: Date of Execution
2. Contract Expiration Date: December 31, 2028
3. Funding: General - Operating (DoIT)