



DeKalb County Government

Manuel J. Maloof Center
1300 Commerce Drive
Decatur, Georgia 30030

Legislation Text

File #: 2017-1056, **Version:** 1

Purchasing Type: Sole Source (SS)

Public Hearing: YES NO

Department: Purchasing & Contracting

AGENDA ITEM:

Commission District(s): 5

SS - Maintenance and Support of Benchmark Court Case Management Software (Sole Source - Multiyear Contract): for use by DeKalb County State Court. Consists of providing computerized maintenance and support of Benchmark Court Case Management software. Awarded to Pioneer Technology Group, LLC. Amount Not To Exceed: \$735,350.00.

Information Contact: Talisa Clark, CPPO

Phone Number: (404) 687-2797

PURPOSE:

Maintenance and support of Benchmark Court Case Management software which includes software updates, enhancements, bug fixes and defect support to the County as required. State Court has utilized this software since 2014 to support efficient and effective workflow and business operations in support of all pre-adjudication, adjudication, and post adjudication functions and processes for applicable court cases. Ongoing maintenance and support services of the software are necessary for daily operational needs. The manufacturer is the only source to provide the maintenance and support.

RECOMMENDATION:

Recommend approval of the sole source with:

Pioneer Technology Group, LLC, 1100 Central Park Dr., Ste. 100, Sanford, FL 32711

Amount Not To Exceed: \$735,350.00

and authorize the Chief Executive Officer to execute the contract and all associated documents.

ADDITIONAL INFORMATION:

- | | |
|------------------------------|---------------------------------|
| 1. Contract Effective Date: | January 1, 2018 |
| 2. Contract Expiration Date: | December 31, 2022 |
| 3. Funding: | General Operating - State Court |