



# DeKalb County Government

Manuel J. Maloof Center  
1300 Commerce Drive  
Decatur, Georgia 30030

## Legislation Details

<b>File #:</b>	2019-3348	<b>Version:</b>	1	<b>Name:</b>	
<b>Type:</b>	Resolution	<b>Status:</b>		Preliminary Item	
<b>File created:</b>	2/12/2019	<b>In control:</b>		Board of Commissioners	
<b>On agenda:</b>	3/12/2019	<b>Final action:</b>			
<b>Title:</b>	Commission District(s): All RFP - Request for Proposals No. 18-500503 for Customer Service Training Program Design and Implementation: for use by the Department of Human Resources & Merit System (HR). Consists of the design and implementation of a Customer Service Training Program. Recommend award to the highest scoring proposer: Moran Consulting, Inc. Amount Not To Exceed: \$323,788.00.				

### Indexes:

**Attachments:** 1. Agenda Notes, 2. UD Recommendation, 3. BAFO Request, 4. BAFO Response, 5. 18-500503 - Cumulative Score Report

Date	Ver.	Action By	Action	Result
3/26/2019	1	Board of Commissioners	approved	Pass
3/5/2019	1	ERPS-Employee Relations & Public Safety Committee	recommended for approval.	Pass
2/26/2019	1	Board of Commissioners		
2/19/2019	1	Committee of the Whole		
2/19/2019	1	ERPS-Employee Relations & Public Safety Committee	recommended holding in committee	