Legislation Details (With Text)

File #:	2020-1289	**Version:**	1	**Name:**	
Type:	Resolution			**Status:**	Action
File created:	10/19/2020			**In control:**	Board of Commissioners
On agenda:	11/17/2020			**Final action:**	
Title:	Commission District(s): All CO - Change Order No. 3 to Contract No. 1092092 for Gov 3x 311 Accelerator Software Solution: for the Department Innovation and Technology (DoIT). This contract consists of implementing the 311 system via the Oracle Customer Relationship Management System. Awarded to Speridian Technologies, LLC. Amount Not To Exceed: $450,000.00.				
Indexes:					
Attachments:	1. Agenda Notes, 2. Change-Order-Request-Speridian CPA 1092092				

Date	Ver.	Action By	Action	Result
11/17/2020	1	Board of Commissioners	approved	Pass
11/10/2020	1	OPS-County Operations Committee	recommended for approval.	Pass
11/10/2020	1	Board of Commissioners	deferred to the next meeting	Pass
11/3/2020	1	Committee of the Whole	Accepted to the BOC agenda and assigned	

Purchasing Type: Change Order (CO)

Public Hearing: YES ☐ NO ☒ **Department:** Purchasing & Contracting

AGENDA ITEM:
Commission District(s): All

CO - Change Order No. 3 to Contract No. 1092092 for Gov 3x 311 Accelerator Software Solution: for the Department Innovation and Technology (DoIT). This contract consists of implementing the 311 system via the Oracle Customer Relationship Management System. Awarded to Speridian Technologies, LLC. Amount Not To Exceed: $450,000.00.
Information Contact: Cathryn G. Horner, Director

Phone Number: (404) 371-6334

PURPOSE:
Awarded by the BOC on December 12, 2017 for an amount not to exceed $400,000.00. On December 4, 2018, the BOC approved Change Order No. 1 to extend the contract's term to December 31, 2019. On November 19, 2019, the BOC approved to extend the contract's term to December 31, 2020. Due to the COVID-19 pandemic and resulting impacts on the vendor and the County's resources caused by travel and training restrictions, the project timeline needs to be adjusted to include additional configuration, testing and training. This contract also has a Phase II to implement addition departments into Oracle 311 Cloud environment. The delays impacted the implementation of Phase I as well as the start of Phase II. This request is to extend the contract's term to December 31, 2023 and to add additional funding for an amount not to exceed $450,000.00.

RECOMMENDATION:

Recommend the approval of Change Order No. 3 with:

Speridian Technologies, LLC, 2400 Louisiana Blvd., NE, Albuquerque, NM 87110

Amount Not To Exceed: $450,000.00

and authorize the Chief Executive Officer to execute the change order and all associated documents.

ADDITIONAL INFORMATION:

1. Contract Effective Date:	December 12, 2017
2. Contract Expiration Date:	December 31, 2020
3. Amount Not To Exceed:	$308,163.00
4. Funding:	CIP (DoIT)

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