



# DeKalb County Government

Manuel J. Maloof Center  
1300 Commerce Drive  
Decatur, Georgia 30030

## Legislation Details (With Text)

**File #:** 2020-1299    **Version:** 1    **Name:**  
**Type:** Resolution    **Status:** Preliminary Item  
**File created:** 10/19/2020    **In control:** Board of Commissioners  
**On agenda:** 11/10/2020    **Final action:**  
**Title:** Commission District(s): ALL  
RFP - Request for Proposals No. 20-500554 Phone Interpreter Services (Multiyear Contract): for use by 911 Emergency Communications Center. Consists of providing language interpreting services for the E911 Center Staff and Police Officers. Recommend award to the highest scoring proposer: Telanguage Inc. Amount Not To Exceed: \$250,000.00.

### Indexes:

**Attachments:** 1. Agenda Notes, 2. UD Recommendation Form, 3. Cumulative Score Report, 4. Market Survey

Date	Ver.	Action By	Action	Result
11/10/2020	1	Board of Commissioners	approved	Pass
11/5/2020	1	ERPS-Employee Relations & Public Safety Committee	recommended for approval.	Pass
11/3/2020	1	Committee of the Whole	Accepted to the BOC agenda and assigned	

**Purchasing Type:** Request for Proposals (RFP)

**Public Hearing:** YES ☐ NO ☒    **Department:** Purchasing & Contracting

### AGENDA ITEM:

**Commission District(s):** ALL

RFP - Request for Proposals No. 20-500554 Phone Interpreter Services (Multiyear Contract): for use by 911 Emergency Communications Center. Consists of providing language interpreting services for the E911 Center Staff and Police Officers. Recommend award to the highest scoring proposer: Telanguage Inc. Amount Not To Exceed: \$250,000.00.

**Information Contact:** Cathryn G. Horner, Director

**Phone Number:** (404) 371-6334

### PURPOSE:

Consists of providing language interpreting services. Contractor shall convey information that is verbally provided to them via phone by sworn or E911 personnel in English and then translate that information to non-English speaking citizens that are also on the same call. Services will also be used to assist non-English-speaking citizens in Police and emergency related issues. Two (2) proposals were received.

### RECOMMENDATION:

Recommend award to the highest scoring proposer:

Telanguage Inc.; 610 SW Broadway, Suite 200, Portland, OR 97205

Amount Not To Exceed: \$250,000.00

and authorize the Chief Executive Officer to execute the contract and all associated documents.

**Evaluation Committee Scores:**

<u>Firms:</u>	<u>Scores:</u>
Telelanguage Inc.	87
inLingo LLC	56

After evaluation of the technical and cost proposals, the recommendation is to award to the highest scoring proposer.

**ADDITIONAL INFORMATION:**

1. Contract Effective Date:	January 1, 2021
2. Contract Expiration Date:	December 31, 2025
3. Amount Spent on Previous Contract:	\$129,106.71
4. Funding:	E-911 (E911 Communications Center)